

Transcript: Chris Sofield

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Full Transcript

This call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits by Hartz. How may I help you, sir? Hey, how's it going? Uh... Doing all right, and yourself? This is... I'm doing all right. This is Grady Manning. Okay, and how can I help you today, sir? Hello. Yeah. Okay. So, you sent me a text about an auto enrollment. Okay. So, um, that would've been an automated text that just goes out to anyone at, at the staffing company that you may work with advising that new hires- Mm-hmm. ... get automatically enrolled into an insurance plan as part of that staffing company's policy. Uh, were you looking to opt out of that? No. I was wondering, I- well, I was thinking you guys were- had a position you wanted to re- enroll me in at a- some place. No, this is for insurance, not for employment. Okay. Do you have any places open? Th- th- we're not an- we're not an employment agency, sir. Oh, this isn't a search. Okay. Thanks. No. Have a good day.

Conversation Format

Speaker speaker_0: This call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits by Hartz. How may I help you, sir?

Speaker speaker_2: Hey, how's it going?

Speaker speaker_1: Uh... Doing all right, and yourself?

Speaker speaker_2: This is... I'm doing all right. This is Grady Manning.

Speaker speaker_1: Okay, and how can I help you today, sir?

Speaker speaker_2: Hello. Yeah. Okay. So, you sent me a text about an auto enrollment.

Speaker speaker_1: Okay. So, um, that would've been an automated text that just goes out to anyone at, at the staffing company that you may work with advising that new hires-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... get automatically enrolled into an insurance plan as part of that staffing company's policy. Uh, were you looking to opt out of that?

Speaker speaker_2: No. I was wondering, I- well, I was thinking you guys were- had a position you wanted to re- enroll me in at a- some place.

Speaker speaker_1: No, this is for insurance, not for employment.

Speaker speaker_2: Okay. Do you have any places open?

Speaker speaker_1: Th- th- we're not an- we're not an employment agency, sir.

Speaker speaker_2: Oh, this isn't a search. Okay. Thanks.

Speaker speaker_1: No. Have a good day.