## Transcript: Chris Sofield (deactivated)-4737704091140096-5255822639054848

## **Full Transcript**

Your call may be recorded- Your call has been forwarded to voicemail. ... for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Supreme Anderson. This is Chris with Benefits and a Card calling on behalf of MAU, calling regarding a health insurance enrollment form that you filled out. The form you filled out, uh, you selected both levels of the Stay Healthy medical policy, and you're only allowed one level of that plan. If you could, please give us a call back. We could be reached at 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, until we hear back from you, we will be enrolling you into the lower level of those plans, the Stay Healthy standalone. Um, if you wish to have the Stay Healthy Enhanced instead, you have 30 days from the date of your first check to give us a call. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker 0: Your call may be recorded-

Speaker speaker\_1: Your call has been forwarded to voicemail.

Speaker speaker\_0: ... for quality assurance purposes.

Speaker speaker\_1: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. This message is for Supreme Anderson. This is Chris with Benefits and a Card calling on behalf of MAU, calling regarding a health insurance enrollment form that you filled out. The form you filled out, uh, you selected both levels of the Stay Healthy medical policy, and you're only allowed one level of that plan. If you could, please give us a call back. We could be reached at 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, until we hear back from you, we will be enrolling you into the lower level of those plans, the Stay Healthy standalone. Um, if you wish to have the Stay Healthy Enhanced instead, you have 30 days from the date of your first check to give us a call. Thank you and have a wonderful day.