## Transcript: Chris Sofield (deactivated)-4720164346314752-6608797059825664

## **Full Transcript**

Thank you for calling Benefits in a- Hey, my name is Shawn from Sea-Bell. I'm trying to reach Catra. I'm sorry. Hello? You're trying to, you're trying to do what now? Catra Shields? We have no one by that name here. Oh, I'm sorry about that. So just confirmation, did I reach the company Benefit in a Card? Yeah. This is Benefits in a Card. We're a plan administrator for health insurance benefits for staffing companies. Oh. I have a Catra and a Melissa on my list to reach out. So is Melissa fan in the organization? She no longer works here. Oh, I understand. No problem. Thank you. Thank you so much. Have a good day. Have a good day. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a-

Speaker speaker\_1: Hey, my name is Shawn from Sea-Bell. I'm trying to reach Catra.

Speaker speaker\_0: I'm sorry.

Speaker speaker\_1: Hello?

Speaker speaker\_0: You're trying to, you're trying to do what now?

Speaker speaker\_1: Catra Shields?

Speaker speaker\_0: We have no one by that name here.

Speaker speaker\_1: Oh, I'm sorry about that. So just confirmation, did I reach the company Benefit in a Card?

Speaker speaker\_0: Yeah. This is Benefits in a Card. We're a plan administrator for health insurance benefits for staffing companies.

Speaker speaker\_1: Oh. I have a Catra and a Melissa on my list to reach out. So is Melissa fan in the organization?

Speaker speaker\_0: She no longer works here.

Speaker speaker\_1: Oh, I understand. No problem. Thank you. Thank you so much. Have a good day.

Speaker speaker\_0: Have a good day.

Speaker speaker\_1: Bye-bye.