

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Card. Chris- Hello? Can I help you? Yes, my name is Edward Turner. I was calling 'cause I, I was, I wanted to, uh, I wanted to drop everything off the insurance except my dental, and then I want you to send me my dental information so I can go see a doctor. Because of, I, uh, I recently started working at this place and they had it as a court order. Now the court order has been dropped as far as the, uh, insurance- Mm-hmm. ... so I wanted to go ahead and do all that today. O- okay. What staffing company do you work with, sir? I, I work for BG, uh, Personnel. And the last four- They regulate the staff. Sir? And the last four of your Social? 05555. Thank you, sir. Turner. Could you verify- Sure thing. ... your address and date of birth for me, please? 12/25/1992, 1413 Highland Avenue, Columbia, Tennessee 38401. Okay. Phone number, phone we have on file is 9316267380, is that correct? Perks, mm-hmm. Okay. One moment. All right. Um, so I'm taking a look at your file. It does not look like we've received any termination documents to be able to cancel- Oh, okay. So, so they haven't filled out yet? Okay, I, I'll give, I'll give my caseworker a call and let her know, 'cause she emailed them I wanna say Thursday, and, uh, a young lady that I talked to Thursday said it would only take up to today, uh, around th- this afternoon and everything will be fine. Yeah. No, I, I understand. It's just that, um, they may have sent it to BG, uh, which we would have to receive. We... If that was the case, we'd have to receive that from BG in order to process it. But as far as- All right. ... I can tell, nothing, nothing, no termination has occurred. Okay. Let me, let me give my recruiter a shout. Let me get it out. Hey. Hey, baby. Hey. Yeah, I'll give my recruiter a shout and see. All right. All right. Thank you. Anything else for now, sir? No, that was all. Thanks. No problem. Thanks for calling. Bye. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Card. Chris-

Speaker speaker_2: Hello?

Speaker speaker_1: Can I help you?

Speaker speaker_2: Yes, my name is Edward Turner. I was calling 'cause I, I was, I wanted to, uh, I wanted to drop everything off the insurance except my dental, and then I want you to send me my dental information so I can go see a doctor. Because of, I, uh, I recently started working at this place and they had it as a court order. Now the court order has been dropped

as far as the, uh, insurance-

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ... so I wanted to go ahead and do all that today.

Speaker speaker_1: O- okay. What staffing company do you work with, sir?

Speaker speaker_2: I, I work for BG, uh, Personnel.

Speaker speaker_1: And the last four-

Speaker speaker_2: They regulate the staff.

Speaker speaker_1: Sir? And the last four of your Social?

Speaker speaker_2: 05555.

Speaker speaker_1: Thank you, sir. Turner. Could you verify-

Speaker speaker_2: Sure thing.

Speaker speaker_1: ... your address and date of birth for me, please?

Speaker speaker_2: 12/25/1992, 1413 Highland Avenue, Columbia, Tennessee 38401.

Speaker speaker_1: Okay. Phone number, phone we have on file is 9316267380, is that correct?

Speaker speaker_2: Perks, mm-hmm.

Speaker speaker_1: Okay. One moment.

Speaker speaker_2: All right.

Speaker speaker_1: Um, so I'm taking a look at your file. It does not look like we've received any termination documents to be able to cancel-

Speaker speaker_2: Oh, okay. So, so they haven't filled out yet? Okay, I, I'll give, I'll give my caseworker a call and let her know, 'cause she emailed them I wanna say Thursday, and, uh, a young lady that I talked to Thursday said it would only take up to today, uh, around th- this afternoon and everything will be fine.

Speaker speaker_1: Yeah. No, I, I understand. It's just that, um, they may have sent it to BG, uh, which we would have to receive. We... If that was the case, we'd have to receive that from BG in order to process it. But as far as-

Speaker speaker_2: All right.

Speaker speaker_1: ... I can tell, nothing, nothing, no termination has occurred.

Speaker speaker_2: Okay. Let me, let me give my recruiter a shout.

Speaker speaker_1: Let me get it out.

Speaker speaker_2: Hey. Hey, baby. Hey. Yeah, I'll give my recruiter a shout and see.

Speaker speaker_1: All right.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: Anything else for now, sir?

Speaker speaker_2: No, that was all. Thanks.

Speaker speaker_1: No problem. Thanks for calling.

Speaker speaker_2: Bye.

Speaker speaker_1: Have a good day.