

Transcript: Chris Sofield

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Full Transcript

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Um, uh, my name is Joshua Meadows, and I received a text message to call this number. Okay. What exactly did the text message say, sir? "Congratulations on your job at Man- at ManCan." Um... It says, "Congratulations on your job with ManCans. You have 30 days to enroll into benefits. Call BIC at 800-497-4856 or visit www.mybiac.com/mancan to enroll." Okay. So that... So that's just advising that as a new hire with ManCan Staffing you are eligible to enroll in the health insurance benefits if you wish to do so. That's the benefits that it's talking about. And you have 30 days from the date of your first check to enroll into those if you wish to do so. Okay. What... Um, like, what's... What... What's the procedures to doing all that? So, like, for, uh, as far as like what kinds of coverages do they offer? Yes. Okay. Yeah, so it's talking about health insurance benefits, so like medical, dental, vision, things like that. Um, if you want to enroll into anything, you can just, uh... You just let us know what you want to enroll into and we can set that up for you. If you don't want to enroll into any health insurance benefits, you can just disregard the text message. Okay. How much... Um, how much are those plans? Uh, it depends on the policy you select, um, as there are about 12 different policies to select from, each with four different price points depending on who you're covering on the plan. Um, so you could see your... Like, whatever policies you enroll into could only be as, as little as a couple of dollars a week to as much as probably close to \$100 a week. Um, so it... it kind of all depends on what you select. Okay. Uh, if you want- Okay. Y- y- y- I'm sorry. Go ahead. I was going to say if you want... If you want to provide me with an email address, I can send you an information packet that goes over all of ManCan's insurance plans and gives you an idea of what all is available, what's covered by these plans, as well as giving you the information for how much these plans cost out of your check every week. Okay. Yes, sir. Um, uh, you ready for my email? One moment. Let me... Bear with me a moment. All right. Go ahead, sir. All right. Meadows, M-E-A-D-O-W-S. Joshua, J-O-S-H-U-A, 75, 7-5, @gmail.com. All right. So, meadowsjoshua75@gmail.com. All right. Yeah. So yeah, I will go ahead and send this information packet on over. Um, this is coming from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there. Just, uh, give that a read through, and then if you wish to enroll into anything, give us a call back and we'll get that set up for you. Okay. Thanks. No problem. Anything else? Uh, no, sir. All right. Thanks again for calling. You have a wonderful day. You too. All right. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_1: Um, uh, my name is Joshua Meadows, and I received a text message to call this number.

Speaker speaker_0: Okay. What exactly did the text message say, sir?

Speaker speaker_1: "Congratulations on your job at Man- at ManCan." Um... It says, "Congratulations on your job with ManCans. You have 30 days to enroll into benefits. Call BIC at 800-497-4856 or visit www.mybiac.com/mancan to enroll."

Speaker speaker_0: Okay. So that... So that's just advising that as a new hire with ManCan Staffing you are eligible to enroll in the health insurance benefits if you wish to do so. That's the benefits that it's talking about. And you have 30 days from the date of your first check to enroll into those if you wish to do so.

Speaker speaker_1: Okay. What... Um, like, what's... What... What's the procedures to doing all that?

Speaker speaker_0: So, like, for, uh, as far as like what kinds of coverages do they offer?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Yeah, so it's talking about health insurance benefits, so like medical, dental, vision, things like that. Um, if you want to enroll into anything, you can just, uh... You just let us know what you want to enroll into and we can set that up for you. If you don't want to enroll into any health insurance benefits, you can just disregard the text message.

Speaker speaker_1: Okay. How much... Um, how much are those plans?

Speaker speaker_0: Uh, it depends on the policy you select, um, as there are about 12 different policies to select from, each with four different price points depending on who you're covering on the plan. Um, so you could see your... Like, whatever policies you enroll into could only be as, as little as a couple of dollars a week to as much as probably close to \$100 a week. Um, so it... it kind of all depends on what you select.

Speaker speaker_1: Okay.

Speaker speaker_0: Uh, if you want-

Speaker speaker_1: Okay. Y- y- y- I'm sorry. Go ahead.

Speaker speaker_0: I was going to say if you want... If you want to provide me with an email address, I can send you an information packet that goes over all of ManCan's insurance plans and gives you an idea of what all is available, what's covered by these plans, as well as giving you the information for how much these plans cost out of your check every week.

Speaker speaker_1: Okay. Yes, sir. Um, uh, you ready for my email?

Speaker speaker_0: One moment. Let me... Bear with me a moment. All right. Go ahead, sir.

Speaker speaker_1: All right. Meadows, M-E-A-D-O-W-S. Joshua, J-O-S-H-U-A, 75, 7-5, @gmail.com.

Speaker speaker_0: All right. So, meadowsjoshua75@gmail.com. All right.

Speaker speaker_1: Yeah.

Speaker speaker_0: So yeah, I will go ahead and send this information packet on over. Um, this is coming from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there. Just, uh, give that a read through, and then if you wish to enroll into anything, give us a call back and we'll get that set up for you.

Speaker speaker_1: Okay. Thanks.

Speaker speaker_0: No problem. Anything else?

Speaker speaker_1: Uh, no, sir.

Speaker speaker_0: All right. Thanks again for calling. You have a wonderful day.

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye now.