## Transcript: Chris Sofield (deactivated)-4590194664718336-5299202732113920

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Um, my name is Malcolm. Yes. So, basically, I was referred to you guys for a position at a job. Okay. Uh, we are a plan administrator for health insurance benefits for staffing companies. We are not... uh, unless you're- Oh. That's why. ... work with Benefits and a Card itself, um, we-we're, we have nothing to do with employment. Um, I don't know. I'm pretty sure they gave me the wrong number then. Sorry for that. You're fine, sir. Have a good day. You too.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker 2: Um, my name is Malcolm.

Speaker speaker\_1: Yes.

Speaker speaker\_2: So, basically, I was referred to you guys for a position at a job.

Speaker speaker\_1: Okay. Uh, we are a plan administrator for health insurance benefits for staffing companies. We are not... uh, unless you're-

Speaker speaker\_2: Oh. That's why.

Speaker speaker\_1: ... work with Benefits and a Card itself, um, we-we're, we have nothing to do with employment.

Speaker speaker\_2: Um, I don't know. I'm pretty sure they gave me the wrong number then. Sorry for that.

Speaker speaker\_1: You're fine, sir. Have a good day.

Speaker speaker\_2: You too.