

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Hey, Chris. My name is Andrew. Uh, Andrew Minnick? Mm-hmm. Uh, I was calling about a prescription I was trying to get under my coverage, um, and it's still a little high. I didn't know if there was, like, a program or a way to get it a little lower. Um, is... What staffing company do you work with? Uh, ManCan. All right, let me check something. Okay. Uh, looks like ManCan offers a prescription plan called FreeRx, which may be separate from the, uh... it- it's separate from the medical policy that you may have. Like, it's, it'd be a different prescription coverage entirely. Um... Okay. We, uh... You should be able to go to their website, freerx.com, and check to see if the prescription, if the medication is covered by them. If it is, you can then just give us a call back and we should be able to, uh, set up that enrollment for you. Okay, so it's freerx.com? Yes, sir. Okay. All right. Well- Well, thank you very much. Yeah. No problem. Yeah, just, just check that out. You should... And, uh, if it's covered, just give us a call back. We can set that up for you. Uh, that'd be an extra 5.99 a week. Okay. All right, then. Anything else for now? Uh, no, that'd be all. All right, thanks again for calling and have a good day. You too. Thank you. Goodbye. You're welcome. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker_2: Hey, Chris. My name is Andrew. Uh, Andrew Minnick?

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Uh, I was calling about a prescription I was trying to get under my coverage, um, and it's still a little high. I didn't know if there was, like, a program or a way to get it a little lower.

Speaker speaker_1: Um, is... What staffing company do you work with?

Speaker speaker_2: Uh, ManCan.

Speaker speaker_1: All right, let me check something.

Speaker speaker_2: Okay.

Speaker speaker_1: Uh, looks like ManCan offers a prescription plan called FreeRx, which may be separate from the, uh... it- it's separate from the medical policy that you may have. Like, it's, it'd be a different prescription coverage entirely. Um...

Speaker speaker_2: Okay.

Speaker speaker_1: We, uh... You should be able to go to their website, freerx.com, and check to see if the prescription, if the medication is covered by them. If it is, you can then just give us a call back and we should be able to, uh, set up that enrollment for you.

Speaker speaker_2: Okay, so it's freerx.com?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Okay. All right. Well-

Speaker speaker_1: Well, thank you very much.

Speaker speaker_2: Yeah.

Speaker speaker_1: No problem. Yeah, just, just check that out. You should... And, uh, if it's covered, just give us a call back. We can set that up for you. Uh, that'd be an extra 5.99 a week.

Speaker speaker_2: Okay.

Speaker speaker_1: All right, then. Anything else for now?

Speaker speaker_2: Uh, no, that'd be all.

Speaker speaker_1: All right, thanks again for calling and have a good day.

Speaker speaker_2: You too. Thank you. Goodbye.

Speaker speaker_1: You're welcome. Bye now.