

Transcript: Chris Sofield

(deactivated)-4571424197230592-6468585910484992

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hello, Chris. Um, I am here with my husband. We're trying to get a copy of his, um, dental cards for Okay. ... his insurance card. Okay, which staffing company does he work with? T- PRC. Thank you, and the last four of your Social? 2399. Thank you. Your first and last name? Raymond Marcial. Thank you. Mr. Marcial, could you verify your address and your date of birth for me, please? 5804 Treeline Parkway, Atlanta, Georgia 30350. Yes. And then, uh... You said, what else? Date of birth. Oh. 02/25/1994. Thank you. We have a phone number on file for you at 678-531-1146. Is that correct? Yes, sir. And an email of raymondmarcial2@gmail.com? Yes, sir. Okay, one moment. See if I can get this pulled off for you. Work your magic, Chris. Yes, sir. What I should be able to do for you is email a copy of that dental card directly on over. Uh, that should- All right. Let me see if I can get that pulled up. All right. Yes, sir. Definitely can get that pulled up. Gonna go ahead and send this on over to you. This is going to come from our info... or from our email inbox, info@benefitsandcard.com. You don't see this in your inbox, just check your spam folder. It might have gotten filtered there. You should be getting this in just a minute here. A minute or two here, okay? All right. All right. Was there anything else I could help you with? Nope, that is all. All righty- Thank you. Thanks. You're welcome. Thanks again for calling and have a wonderful day. You too. Thank you . You're welcome. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hello, Chris. Um, I am here with my husband. We're trying to get a copy of his, um, dental cards for

Speaker speaker_2: Okay.

Speaker speaker_1: ... his insurance card.

Speaker speaker_2: Okay, which staffing company does he work with?

Speaker speaker_1: T-

Speaker speaker_0: PRC.

Speaker speaker_2: Thank you, and the last four of your Social?

Speaker speaker_0: 2399.

Speaker speaker_2: Thank you. Your first and last name?

Speaker speaker_0: Raymond Marcial.

Speaker speaker_2: Thank you. Mr. Marcial, could you verify your address and your date of birth for me, please?

Speaker speaker_0: 5804 Treeline Parkway, Atlanta, Georgia 30350.

Speaker speaker_1: Yes.

Speaker speaker_0: And then, uh... You said, what else?

Speaker speaker_1: Date of birth.

Speaker speaker_0: Oh. 02/25/1994.

Speaker speaker_2: Thank you. We have a phone number on file for you at 678-531-1146. Is that correct?

Speaker speaker_0: Yes, sir.

Speaker speaker_2: And an email of raymondmarcial2@gmail.com?

Speaker speaker_0: Yes, sir.

Speaker speaker_2: Okay, one moment. See if I can get this pulled off for you.

Speaker speaker_0: Work your magic, Chris.

Speaker speaker_2: Yes, sir. What I should be able to do for you is email a copy of that dental card directly on over. Uh, that should-

Speaker speaker_0: All right.

Speaker speaker_2: Let me see if I can get that pulled up. All right. Yes, sir. Definitely can get that pulled up. Gonna go ahead and send this on over to you. This is going to come from our info... or from our email inbox, info@benefitsandcard.com. You don't see this in your inbox, just check your spam folder. It might have gotten filtered there. You should be getting this in just a minute here. A minute or two here, okay?

Speaker speaker_0: All right.

Speaker speaker_2: All right. Was there anything else I could help you with?

Speaker speaker_1: Nope, that is all.

Speaker speaker_2: All righty-

Speaker speaker_1: Thank you.

Speaker speaker_2: Thanks. You're welcome. Thanks again for calling and have a wonderful day.

Speaker speaker_0: You too.

Speaker speaker_1: Thank you .

Speaker speaker_2: You're welcome. Bye now.