

## **Transcript: Chris Sofield (deactivated)-4559977603088384-5424233756180480**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card, this is Chris. How can I help you today? Uh... Hi, Chris. Um, I've got this text message from, from you guys. Um, it said, "Welcome to Partners Personnel. You have 30 days from your first paycheck to enroll in benefits, and call for information." So I need information as to what does this p- pertain to? Uh... So yeah, this is Partners Personnel advising that, um... As a new hire, you're now eligible for health insurance benefits from them. Uh... That eligibility- Oh. ... window is going to be the first 30 days after your first check. Okay, okay. Oh, so this has to do with health insurance, that's it? Yes, ma'am. That's, that's pretty much like medical, dental- Okay. ... vision and so on and so forth. Yeah, okay. Yeah. Um... If you're not interested in any of those kinds of benefits, you can just disregard it. Oh, okay. Thank you. Yes, ma'am. Have a good day. You too now. Bye. Bye now.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefit Center Card, this is Chris. How can I help you today?

Speaker speaker\_2: Uh... Hi, Chris. Um, I've got this text message from, from you guys. Um, it said, "Welcome to Partners Personnel. You have 30 days from your first paycheck to enroll in benefits, and call for information." So I need information as to what does this p- pertain to?

Speaker speaker\_1: Uh... So yeah, this is Partners Personnel advising that, um... As a new hire, you're now eligible for health insurance benefits from them. Uh... That eligibility-

Speaker speaker\_2: Oh.

Speaker speaker\_1: ... window is going to be the first 30 days after your first check.

Speaker speaker\_2: Okay, okay. Oh, so this has to do with health insurance, that's it?

Speaker speaker\_1: Yes, ma'am. That's, that's pretty much like medical, dental-

Speaker speaker\_2: Okay.

Speaker speaker\_1: ... vision and so on and so forth.

Speaker speaker\_2: Yeah, okay. Yeah.

Speaker speaker\_1: Um... If you're not interested in any of those kinds of benefits, you can just disregard it.

Speaker speaker\_2: Oh, okay. Thank you.

Speaker speaker\_1: Yes, ma'am. Have a good day.

Speaker speaker\_2: You too now. Bye.

Speaker speaker\_1: Bye now.