

## **Transcript: Chris Sofield**

**(deactivated)-4551663058993152-6630230634840064**

### **Full Transcript**

All right. This is Chris. Can you all hear? Hello? Hello. Thank you for calling... How can I help you today? Um, I was just calling because I got my, um, my message saying that I've been waiting for 30 days you guys to get my benefits. Okay. Um, yeah, we're a plan administrator for health insurance benefits for staffing companies. Do you work with a staffing company, ma'am? Yes. Okay, and the name of the staffing company? It's called, um, Partners Personal. Okay. Were you looking to enroll in any health insurance benefits from Partners Personal? No. Okay, you can disregard it. Have a good day. Oh, oh, okay, okay. Thank you. You're welcome. Bye now. Wait, wait! I'm so sorry. I have one question. If I were to enroll in the, in the health insurance, um, how much would I pay per month and would that include my eye and like my teeth, and all that stuff? Um, so those are all separate policies. Medical, dental and vision are not bundled together. And the amount d- deducted out of your check every week, um, is completely dependent on the policies you select and how many people you're covering on those policies. Um, so I can't give you an actual, like an accurate estimate, just because it could be anywhere from only a couple of dollars a week to close to \$100 a week, uh, depending on what you select. Um- If you, if you want to- ... thank you so much. ... provide me with an... If you want to provide me with an email address I can send you an information packet that goes over the plans. If you're not interested at all, then we can, then you can just disregard anything. Yeah. I'll just disregard it because I already have insurance. But, um- Okay. ... thank you so much. You're welcome. Have a good day. Mm-hmm. Bye.

### **Conversation Format**

Speaker speaker\_1: All right. This is Chris. Can you all hear?

Speaker speaker\_0: Hello?

Speaker speaker\_1: Hello. Thank you for calling... How can I help you today?

Speaker speaker\_0: Um, I was just calling because I got my, um, my message saying that I've been waiting for 30 days you guys to get my benefits.

Speaker speaker\_1: Okay. Um, yeah, we're a plan administrator for health insurance benefits for staffing companies. Do you work with a staffing company, ma'am?

Speaker speaker\_0: Yes.

Speaker speaker\_1: Okay, and the name of the staffing company?

Speaker speaker\_0: It's called, um, Partners Personal.

Speaker speaker\_1: Okay. Were you looking to enroll in any health insurance benefits from Partners Personal?

Speaker speaker\_0: No.

Speaker speaker\_1: Okay, you can disregard it. Have a good day.

Speaker speaker\_0: Oh, oh, okay, okay. Thank you.

Speaker speaker\_1: You're welcome. Bye now.

Speaker speaker\_0: Wait, wait! I'm so sorry. I have one question. If I were to enroll in the, in the health insurance, um, how much would I pay per month and would that include my eye and like my teeth, and all that stuff?

Speaker speaker\_1: Um, so those are all separate policies. Medical, dental and vision are not bundled together. And the amount d- deducted out of your check every week, um, is completely dependent on the policies you select and how many people you're covering on those policies. Um, so I can't give you an actual, like an accurate estimate, just because it could be anywhere from only a couple of dollars a week to close to \$100 a week, uh, depending on what you select.

Speaker speaker\_0: Um-

Speaker speaker\_1: If you, if you want to-

Speaker speaker\_0: ... thank you so much.

Speaker speaker\_1: ... provide me with an... If you want to provide me with an email address I can send you an information packet that goes over the plans. If you're not interested at all, then we can, then you can just disregard anything.

Speaker speaker\_0: Yeah. I'll just disregard it because I already have insurance. But, um-

Speaker speaker\_1: Okay.

Speaker speaker\_0: ... thank you so much.

Speaker speaker\_1: You're welcome. Have a good day.

Speaker speaker\_0: Mm-hmm. Bye.