## Transcript: Chris Sofield (deactivated)-4531708463890432-6706333956390912

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Yes, I'm receiving a text message. I'm trying to figure out what it's about. Okay. Well, what does the text message say, ma'am? It says, "Welcome..." Hold on, give me a minute. It says, "Welcome to Personal, um, Partners Personal. You have 30 days from your first paycheck to enroll in benefits. Call BIC at," the number. Okay. So that's advising that as a new hire with Partners Personnel, you are eligible for health insurance benefits from them for the first 30 days after your first check. Were you looking to enroll into those kinds of benefits? Um, no. All right. Have a good day. You too.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker\_2: Yes, I'm receiving a text message. I'm trying to figure out what it's about.

Speaker speaker\_1: Okay. Well, what does the text message say, ma'am?

Speaker speaker\_2: It says, "Welcome..." Hold on, give me a minute. It says, "Welcome to Personal, um, Partners Personal. You have 30 days from your first paycheck to enroll in benefits. Call BIC at," the number.

Speaker speaker\_1: Okay. So that's advising that as a new hire with Partners Personnel, you are eligible for health insurance benefits from them for the first 30 days after your first check. Were you looking to enroll into those kinds of benefits?

Speaker speaker\_2: Um, no.

Speaker speaker\_1: All right. Have a good day.

Speaker speaker 2: You too.