

## **Transcript: Chris Sofield (deactivated)-4528827540226048-5206110462590976**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, you've reached the voicemail for Autumn Sharps. Please leave me a message and I'll call you back as soon as I can. Thank you very much. Hi, good afternoon. This message is for Autumn Sharps. This is Chris with Benefits and a Card calling on behalf of Creative Circle, calling regarding a voice note that you left with us, um, o- over the weekend. Looks like you had a couple of issues with enrolling online. I do see here that an online enrollment was entered in very early, uh, looks like Saturday morning at around 1:00 in the morning. Um, so we do see here that that is processing. If you still need assistance with anything, feel free to give us a callback. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello, you've reached the voicemail for Autumn Sharps. Please leave me a message and I'll call you back as soon as I can. Thank you very much.

Speaker speaker\_2: Hi, good afternoon. This message is for Autumn Sharps. This is Chris with Benefits and a Card calling on behalf of Creative Circle, calling regarding a voice note that you left with us, um, o- over the weekend. Looks like you had a couple of issues with enrolling online. I do see here that an online enrollment was entered in very early, uh, looks like Saturday morning at around 1:00 in the morning. Um, so we do see here that that is processing. If you still need assistance with anything, feel free to give us a callback. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you and have a wonderful day.