

Transcript: VICTORIA

Taylor-6734080866992128-4639185603870720

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please read your message for 336-624-8962. Hey, this message is for, uh, Mr. Wallace. This is Victoria with Benefits and a Card. We administer medical insurance for the resource company, and we did receive a enrollment form that you signed and dated on the 15th of November. It looks like you're requesting a few plans for you and your, um, children. However, we are missing your children's information such as their names, date of birth, and full Social Security numbers in order to add them on. So, as of right now, we are gonna enroll you into the plans you selected on the form for employee only. But if you are wanting to add, uh, dependent children, please give us a call back with their names, date of births, and Social Security numbers. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please read your message for 336-624-8962.

Speaker speaker_1: Hey, this message is for, uh, Mr. Wallace. This is Victoria with Benefits and a Card. We administer medical insurance for the resource company, and we did receive a enrollment form that you signed and dated on the 15th of November. It looks like you're requesting a few plans for you and your, um, children. However, we are missing your children's information such as their names, date of birth, and full Social Security numbers in order to add them on. So, as of right now, we are gonna enroll you into the plans you selected on the form for employee only. But if you are wanting to add, uh, dependent children, please give us a call back with their names, date of births, and Social Security numbers. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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