

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits on a Card, this is Victoria. How can I help you? I just got a text, I don't know what this is about. This is for medical insurance if you work through a staffing or temp agency. I do work for an agency but I already have medical. Okay. What's the name of the staffing agency? Um, Partners Personnel. Okay. They don't automatically enroll you into anything, it's just letting you know that benefits are being offered in case you're interested. If you're not, you can disregard the message. Okay, thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_1: I just got a text, I don't know what this is about.

Speaker speaker_0: This is for medical insurance if you work through a staffing or temp agency.

Speaker speaker_1: I do work for an agency but I already have medical.

Speaker speaker_0: Okay. What's the name of the staffing agency?

Speaker speaker_1: Um, Partners Personnel.

Speaker speaker_0: Okay. They don't automatically enroll you into anything, it's just letting you know that benefits are being offered in case you're interested. If you're not, you can disregard the message.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You're welcome. Bye-bye.