

Transcript: VICTORIA

Taylor-6657206918496256-4636185159974912

Full Transcript

Your call may be monitored or recorded for quality assurance. Please leave your message for two, six, seven, seven, eight, zero, eight, nine, nine, five. Hey, this message is for Kevin. This is Victoria with Benefits and a Card. Um, we administer the medical insurance for HSS and we did receive a, uh, enrollment form that you signed and dated on the 28th of March. It looks like on the enrollment form you did select a couple different plans to enroll into. Um, I'm just calling specifically, uh, to see which medical plan you want. You selected the MEC TeleRx, the VIP Standard, and the MEC Enhance. Unfortunately, you cannot have both MEC plans, so just calling to verify which one you would like. As of right now, since we're unsure what to enroll you into, we are gonna enroll you into the MEC TeleRx as well as the VIP Standard for employee only. Um, I do see that you also selected the dental, vision, and the critical illness to enroll into, so we will also enroll you into those. But if this is not exactly what you're wanting to enroll into, just give us a call back. Our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options- Hey, this message is for Kevin. This is Victoria with Benefits and a Card. Uh, we administer the medical insurance for HSS and we did receive a, uh, enrollment form that you signed and dated on the 28th of March. It looks like on the enrollment form you did select a couple different plans to enroll into. Um, I'm just calling specifically, uh, to see which medical plan you want. You selected the MEC TeleRx, the VIP Standard, and the MEC Enhance. Unfortunately, you cannot have both MEC plans, so just calling to verify which one you would like. As of right now, since we're unsure what to enroll you into, we are gonna enroll you into the MEC TeleRx as well as the VIP Standard for employee only. Um, I do see that you also selected the dental, vision, and the critical illness to enroll into, so we will also enroll you into those. But if this is not exactly what you're wanting to enroll into, just give us a call back. Our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message... Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance. Please leave your message for two, six, seven, seven, eight, zero, eight, nine, nine, five.

Speaker speaker_1: Hey, this message is for Kevin. This is Victoria with Benefits and a Card. Um, we administer the medical insurance for HSS and we did receive a, uh, enrollment form that you signed and dated on the 28th of March. It looks like on the enrollment form you did select a couple different plans to enroll into. Um, I'm just calling specifically, uh, to see which medical plan you want. You selected the MEC TeleRx, the VIP Standard, and the MEC Enhance. Unfortunately, you cannot have both MEC plans, so just calling to verify which one you would like. As of right now, since we're unsure what to enroll you into, we are gonna enroll you into the MEC TeleRx as well as the VIP Standard for employee only. Um, I do see that you also selected the dental, vision, and the critical illness to enroll into, so we will also enroll you into those. But if this is not exactly what you're wanting to enroll into, just give us a call back. Our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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