

Transcript: VICTORIA

Taylor-6654462135549952-4886578172444672

Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Hey, is this Samuel Freeman? Yes. Hey, uh, this is Victoria with Benefits and Accord. We administer MA- uh, medical insurance for MAU. So the client I was working at, um, they did a layoff saying they were gonna do away with all the eight-hour shifts, so I'm not, I guess I'm not with them anymore. Oh, okay. Gotcha. Yeah. We just administer their medical insurance, so we don't actually know who's actively on an assignment or not. I was just calling to verify some information on the form, but I will make a note that you're not currently working with them, and that's all I needed. Got it. Thank you. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, is this Samuel Freeman?

Speaker speaker_0: Yes.

Speaker speaker_2: Hey, uh, this is Victoria with Benefits and Accord. We administer MA- uh, medical insurance for MAU.

Speaker speaker_0: So the client I was working at, um, they did a layoff saying they were gonna do away with all the eight-hour shifts, so I'm not, I guess I'm not with them anymore.

Speaker speaker_2: Oh, okay. Gotcha. Yeah. We just administer their medical insurance, so we don't actually know who's actively on an assignment or not. I was just calling to verify some information on the form, but I will make a note that you're not currently working with them, and that's all I needed.

Speaker speaker_0: Got it. Thank you.

Speaker speaker_2: Thank you. Bye-bye.

Speaker speaker_0: Bye.