

## **Transcript: VICTORIA**

**Taylor-6636899197566976-4735209817030656**

### **Full Transcript**

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, I received this text message in Spanish. I don't know what it is. Oh, okay. Um, we ad- Oh, wait. It just came... Uh, luxury. Okay, go ahead. I'm sorry. You're fine. Um, I was just gonna say we administer medical insurance for staffing agencies, so it's just in regards to the medical benefits. Okay. All right, thank you. You're welcome. All right, bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_1: Yeah, I received this text message in Spanish. I don't know what it is.

Speaker speaker\_0: Oh, okay. Um, we ad-

Speaker speaker\_1: Oh, wait. It just came...

Speaker speaker\_2: Uh, luxury.

Speaker speaker\_1: Okay, go ahead. I'm sorry.

Speaker speaker\_0: You're fine. Um, I was just gonna say we administer medical insurance for staffing agencies, so it's just in regards to the medical benefits.

Speaker speaker\_1: Okay. All right, thank you.

Speaker speaker\_0: You're welcome.

Speaker speaker\_1: All right, bye-bye.