Transcript: VICTORIA Taylor-6626385137713152-6133115848704000

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Hey, is this Miss Iris? Yes, it's her. Hey, this is Victoria with Benefits on a Card . Uh... Yes. ... we spoke previously about your benefits through OnTrack staffing? Mm-hmm. Hey, so I just wanted to give you a call. We are still actively investigating the vision coverage. I don't have an update for that just yet, but I was able to go ahead and download your medical and dental ID cards, so I'm going to send that to your email. And then as soon as we get the, uh, the vision coverage up to date with MetLife, I'll be following up, back up with you to let you know. Okay. All right. Thank you. Yes, ma'am. I'll, uh, go ahead and get that sent to your email. Um, in the meantime, was there anything else you might need help with? No. Thank you. That'll be all. All righty. Wonderful day. You, too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, is this Miss Iris?

Speaker speaker_0: Yes, it's her.

Speaker speaker_2: Hey, this is Victoria with Benefits on a Card . Uh...

Speaker speaker_0: Yes.

Speaker speaker_2: ... we spoke previously about your benefits through OnTrack staffing?

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: Hey, so I just wanted to give you a call. We are still actively investigating the vision coverage. I don't have an update for that just yet, but I was able to go ahead and download your medical and dental ID cards, so I'm going to send that to your email. And then as soon as we get the, uh, the vision coverage up to date with MetLife, I'll be following up, back up with you to let you know.

Speaker speaker_0: Okay. All right. Thank you.

Speaker speaker_2: Yes, ma'am. I'll, uh, go ahead and get that sent to your email. Um, in the meantime, was there anything else you might need help with?

Speaker speaker_0: No. Thank you. That'll be all.

Speaker speaker_2: All righty. Wonderful day.

Speaker speaker_0: You, too.

Speaker speaker_2: Thank you. Bye.