Transcript: VICTORIA Taylor-6592787392708608-561389111340236 8

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit SoftCard. This is Victoria. How can I help you? Hi. This is LaShandra Scott. I'm calling to opt out of the, um, health insurance. Okay. Um, what's the name of the agency you work for? Um, WorkSmart. And the last four of your Social? Two, five, four, zero. Okay, LaShandra Scott? Yes. Okay. Do you mind verifying your address and date of birth? Okay. Address is 900 Harbor Road, Apartment 126. That's Tuscaloosa, Alabama 35401. Date of birth, 04/24/1986. Okay. Uh, phone number 205-534-3911? Correct. And then email is ldsd2015@icloud? Yes. And you're wanting to opt out, right? Correct. Okay. All righty. You are good to go on my end. All righty. Thank you so much. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit SoftCard. This is Victoria. How can I help you?

Speaker speaker_2: Hi. This is LaShandra Scott. I'm calling to opt out of the, um, health insurance.

Speaker speaker_1: Okay. Um, what's the name of the agency you work for?

Speaker speaker_2: Um, WorkSmart.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: Two, five, four, zero.

Speaker speaker_1: Okay, LaShandra Scott?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_2: Okay. Address is 900 Harbor Road, Apartment 126. That's Tuscaloosa, Alabama 35401. Date of birth, 04/24/1986.

Speaker speaker_1: Okay. Uh, phone number 205-534-3911?

Speaker speaker_2: Correct.

Speaker speaker_1: And then email is ldsd2015@icloud?

Speaker speaker_2: Yes.

Speaker speaker_1: And you're wanting to opt out, right?

Speaker speaker_2: Correct.

Speaker speaker_1: Okay. All righty. You are good to go on my end.

Speaker speaker_2: All righty. Thank you so much.

Speaker speaker_1: You're welcome. Bye-bye.

Speaker speaker_2: Bye.