

Transcript: VICTORIA

Taylor-6587896316084224-5254186731880448

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Mr. Terry. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 14th of March. Um, it looks like on the form you did select all of the medical plans, um, or the majority of them. Unfortunately, you cannot have both EnsurePlus plans, so we're just calling to verify which one you're wanting. Um, if you'll just give us a call back, our phone number is 886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you, and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, this message is for Mr. Terry. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 14th of March. Um, it looks like on the form you did select all of the medical plans, um, or the majority of them. Unfortunately, you cannot have both EnsurePlus plans, so we're just calling to verify which one you're wanting. Um, if you'll just give us a call back, our phone number is 886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you, and have a wonderful day.