

Transcript: VICTORIA

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? I was calling... When our benefits kick in, do we get a card? Uh, yeah. So once your coverage becomes active, it typically takes about seven to 10 business days to get the ID cards. Oh, okay then. Okay. Yes, sir, is that all you needed help with? Yeah. Thank you. Okay. You're welcome. Have a good day. Thank you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: I was calling... When our benefits kick in, do we get a card?

Speaker speaker_1: Uh, yeah. So once your coverage becomes active, it typically takes about seven to 10 business days to get the ID cards.

Speaker speaker_2: Oh, okay then. Okay.

Speaker speaker_1: Yes, sir, is that all you needed help with?

Speaker speaker_2: Yeah. Thank you.

Speaker speaker_1: Okay. You're welcome. Have a good day.

Speaker speaker_2: Thank you.

Speaker speaker_1: Thank you. Bye-bye.