

Transcript: VICTORIA

Taylor-6563812170448896-4657038622375936

Full Transcript

Thank you for calling... Your call may be monitored or recorded for quality assurance purposes. I'm sorry, I didn't get that. Please speak or enter your seven-digit client ID. 817-9425. Is that correct? Say yes or press one, or say no or... Welcome, which language would you like interpreted? For Haitian, press or say one. For Haitian Creole, press or say two. You have selected Haitian Creole. Did I get that correct? Please hold while I locate your interpreter. Hello, this is your Haitian Creole interpreter, ID 401845. I look forward to helping you today. Please speak clearly and use short phrases. Ensure accuracy of all numbers. How may I help you today? Hey, my name is Victoria. I'm with Benefits and a card. I have a caller on the line that is requesting a interpreter. Okay. Let me know when he's on so I can introduce myself. Okay, thank you. Give me one second. Okay. All righty, everybody should be here. . Oui, merci. Mi nan bikin. How can I help you today? A mon nou ka ed ozyodya. Donke, se yon mesaj mwen raye yo ekspres sou telefòn mwen. Pren al men koteyo ekri mesaj, an pe yo di m pou m wa rele. Pren ajiste sak fè m wo rele. Message I received on my phone, they said to call. That's the reason I'm calling. Okay. Um, so here at Benefits and a Card, we administer medical insurance if you work through, like, a staffing or a temp agency. Now, we do work for a couple different agencies. What is the name of the agency you work for? Ok, nou men m'ap ben Benefis an ak kant nou a, nou achaje konpayans yans medikal. Avek pouje... Nou asosy ap pouje ajans, pouje konpay. Se vou ki ajans pou konpay w travay? Men pa travay kounya non. Men te kon travay pou Serge, men pa travay en. I'm not working with him at the moment. I used to work with Serge. Okay, so Serge Staffing will automatically enroll their new hires into one of the medical plans they offer unless you opt out. Are you wanting to opt out of that? Pask e, Serge Staffing normalman lim e met re non di automatikman nan plan medikal la, tou gen aswans. Amwoske w pa dakaw pou w kontinye nan aswans pa. Eske w vle refize aswans la ou byen pa ka travay la enko? Nan, mwen pa travay la enko. M pa trav... M pa travay menm kounya ta. M pa travay menm keskak fè m. Ba kantrè nan bagay m, m pa konprann. No, because I'm currently not working at all at the moment. I'm not work, looking for, for them and for now and at the moment. Okay. Um, well, if you're, if you're not working with Surge Staffing, then you should be t- you should be good to go from here then. Did you need anything from me? Do you have any specific questions or concerns? E viye, mesaj yon te voye pask ou te kon travay avè ou. Komw pa travay avè ou na moman, sa a jou ba bezwen okipyo disha. Ew pa bezwen konkash. Eso byen lòt kishyon a mwen nou pitew ale? Nan, m pa gen. Se sak fanm te rele, m on diray just kreye konnen. No, that's it for now. I just wanted to call to, you know... Okay. Um, just so you know, if you do end up working with Surge Staffing in the future, please make sure to give us a call back so that if you're not interested in enrolling into the benefits, we can decline that for you to avoid you being automatically enrolled. Um, but if there's nothing else, I hope you have a wonderful day. E vyen, pa yon

pwoblem n ou ka rele nou si w gen lòt keshyon. Sii w arive ak travay vou men konpayy y anko, de fwa pou ka antre nan plan si w, si w vle. Ehm, n ou ka rele nou nenpòtè. Mersi, pase bon jounen. Mersi. Thank you. Thank you, bye-bye. Interpreter, is there anything else you need? Uh, no, thank you. That's it. Thank you for calling. Have a good day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling... Your call may be monitored or recorded for quality assurance purposes. I'm sorry, I didn't get that. Please speak or enter your seven-digit client ID. 817-9425. Is that correct? Say yes or press one, or say no or... Welcome, which language would you like interpreted? For Haitian, press or say one. For Haitian Creole, press or say two. You have selected Haitian Creole. Did I get that correct? Please hold while I locate your interpreter.

Speaker speaker_1: Hello, this is your Haitian Creole interpreter, ID 401845. I look forward to helping you today. Please speak clearly and use short phrases. Ensure accuracy of all numbers. How may I help you today?

Speaker speaker_2: Hey, my name is Victoria. I'm with Benefits and a card. I have a caller on the line that is requesting a interpreter.

Speaker speaker_1: Okay. Let me know when he's on so I can introduce myself.

Speaker speaker_2: Okay, thank you. Give me one second.

Speaker speaker_1: Okay.

Speaker speaker_2: All righty, everybody should be here.

Speaker speaker_1: .

Speaker speaker_3: Oui, merci.

Speaker speaker_1: Mi nan bikin.

Speaker speaker_2: How can I help you today?

Speaker speaker_1: A mon nou ka ed ozyodya.

Speaker speaker_3: Donke, se yon mesaj mwen raye yo ekspres sou telefòn mwen. Pren al men koteyo ekri mesaj, an pe yo di m pou m wa rele. Pren ajiste sak fè m wo rele. Message I received on my phone, they said to call. That's the reason I'm calling.

Speaker speaker_2: Okay. Um, so here at Benefits and a Card, we administer medical insurance if you work through, like, a staffing or a temp agency. Now, we do work for a couple different agencies. What is the name of the agency you work for?

Speaker speaker_1: Ok, nou men m'ap ben Benefis an ak kant nou a, nou achaje konpayans yans medikal. Avek pouje... Nou asosy ap pouje ajans, pouje konpay. Se vou ki ajans pou konpay w travay?

Speaker speaker_3: Men pa travay kounya non. Men te kon travay pou Serge, men pa travay en.

Speaker speaker_1: I'm not working with him at the moment. I used to work with Serge.

Speaker speaker_2: Okay, so Serge Staffing will automatically enroll their new hires into one of the medical plans they offer unless you opt out. Are you wanting to opt out of that?

Speaker speaker_1: Pask e, Serge Staffing normalman lim e met re non di automatikman nan plan medikal la, tou gen aswans. Amwoske w pa dakaw pou w kontinye nan aswans pa. Eske w vle refize aswans la ou byen pa ka travay la enko?

Speaker speaker_3: Nan, mwen pa travay la enko. M pa trav... M pa travay menm kounya ta. M pa travay menm keskak fè m. Ba kantré nan bagay m, m pa konprann.

Speaker speaker_1: No, because I'm currently not working at all at the moment. I'm not work, looking for, for them and for now and at the moment.

Speaker speaker_2: Okay. Um, well, if you're, if you're not working with Surge Staffing, then you should be t- you should be good to go from here then. Did you need anything from me? Do you have any specific questions or concerns?

Speaker speaker_1: E viye, mesaj yon te voye pask ou te kon travay avè ou. Komw pa travay avè ou na moman, sa a jou ba bezwen okipyò disha. Ew pa bezwen konkash. Eso byen lòt kishyon a mwen nou pitew ale?

Speaker speaker_3: Nan, m pa gen. Se sak fanm te rele, m on diray just kreye konnen.

Speaker speaker_1: No, that's it for now. I just wanted to call to, you know...

Speaker speaker_2: Okay. Um, just so you know, if you do end up working with Surge Staffing in the future, please make sure to give us a call back so that if you're not interested in enrolling into the benefits, we can decline that for you to avoid you being automatically enrolled. Um, but if there's nothing else, I hope you have a wonderful day.

Speaker speaker_1: E vyen, pa yon pwoblem n ou ka rele nou si w gen lòt keshyon. Sii w arive ak travay vou men konpayi y anko, de fwa pou ka antre nan plan si w, si w vle. Ehm, n ou ka rele nou nenpòtè. Mersi, pase bon jounen.

Speaker speaker_3: Mersi.

Speaker speaker_1: Thank you.

Speaker speaker_2: Thank you, bye-bye.

Speaker speaker_1: Interpreter, is there anything else you need?

Speaker speaker_2: Uh, no, thank you. That's it.

Speaker speaker_1: Thank you for calling. Have a good day.

Speaker speaker_2: You too.