

Transcript: VICTORIA

Taylor-6529986783920128-5001896475803648

Full Transcript

Your call may be monitored or recorded for quality assurance purposes- You've reached Colleen Lim. You can text me if I'm not immediately available. Please leave your number and your message, and I will get back to you as soon as I can. Have a great day. Hey, this message is for Colleen. This is Victoria with Benefits and Accord. Um, just giving you a call back in regards to the medical insurance you have with Menor, uh, Staffing Group. I was able to download and send you copies of the majority of your ID cards. I am still waiting on the, uh, preventative medical ID card. Uh, once I get access to that, I will send another email, uh, with a digital copy of it to your email. Um, but I was able to send the dental, the vision, and your, uh, hospital indemnity ID card. Again, once I get access to the preventative medical ID card, I will follow back up with you. Uh, if there's anything else that you might need help with, feel free to give us a call back. Phone number is 800-497-4856. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes-

Speaker speaker_1: You've reached Colleen Lim. You can text me if I'm not immediately available. Please leave your number and your message, and I will get back to you as soon as I can. Have a great day.

Speaker speaker_2: Hey, this message is for Colleen. This is Victoria with Benefits and Accord. Um, just giving you a call back in regards to the medical insurance you have with Menor, uh, Staffing Group. I was able to download and send you copies of the majority of your ID cards. I am still waiting on the, uh, preventative medical ID card. Uh, once I get access to that, I will send another email, uh, with a digital copy of it to your email. Um, but I was able to send the dental, the vision, and your, uh, hospital indemnity ID card. Again, once I get access to the preventative medical ID card, I will follow back up with you. Uh, if there's anything else that you might need help with, feel free to give us a call back. Phone number is 800-497-4856. Thank you and have a wonderful day.

Speaker speaker_0: To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send

a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.