

## **Transcript: VICTORIA**

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### **Full Transcript**

Hello, hello? Hi. Yeah. Talk to me. Hello? I just got a text message from this number. Okay, what did it say? Um, something with Surge. Okay. So we administer- Hello? ... medical insurance for Surge Staffing and they will automatically enroll you into one of their medical plans unless you opt out- Mm-hmm. ... beforehand. Okay. Are you wanting to opt out of that? Ehh. No. Okay. Do you need help with anything else? No. Thank you. You're welcome. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Hello, hello?

Speaker speaker\_1: Hi. Yeah. Talk to me.

Speaker speaker\_2: Hello? I just got a text message from this number.

Speaker speaker\_1: Okay, what did it say?

Speaker speaker\_2: Um, something with Surge.

Speaker speaker\_1: Okay. So we administer-

Speaker speaker\_2: Hello?

Speaker speaker\_1: ... medical insurance for Surge Staffing and they will automatically enroll you into one of their medical plans unless you opt out-

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_1: ... beforehand.

Speaker speaker\_2: Okay.

Speaker speaker\_1: Are you wanting to opt out of that?

Speaker speaker\_2: Ehh. No.

Speaker speaker\_1: Okay. Do you need help with anything else?

Speaker speaker\_2: No. Thank you.

Speaker speaker\_1: You're welcome. Bye-bye.