## Transcript: VICTORIA Taylor-6496579267280896-4616053606531072

## **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Four, seven, zero, three, one, two, one, seven, zero, seven is not available. At the tone, please record your message. When you've finished recording you may hang up or press one for more options. Hey, this ... ... ... mischief for Ms. Gibson. This is Victoria with Benefits on a Card. We administer medical insurance for HSS, and we did receive a enrollment form that you signed and dated on the 27th of October. It looks like you requested the term life vision and the group accident for employee only, but you also selected to not participate, so we're unsure if you're wanting to enroll or not. As of right now, we're gonna leave the coverage declined, but if you are wanting to enroll, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. To send your message with normal delivery, press one. To se... Thank you. Your message has been sent.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system. Four, seven, zero, three, one, two, one, seven, zero, seven is not available. At the tone, please record your message. When you've finished recording you may hang up or press one for more options.

Speaker speaker\_1: Hey, this ... ... ... mischief for Ms. Gibson. This is Victoria with Benefits on a Card. We administer medical insurance for HSS, and we did receive a enrollment form that you signed and dated on the 27th of October. It looks like you requested the term life vision and the group accident for employee only, but you also selected to not participate, so we're unsure if you're wanting to enroll or not. As of right now, we're gonna leave the coverage declined, but if you are wanting to enroll, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker\_0: If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off,

press four. To send your message with normal delivery, press one. To se... Thank you. Your message has been sent.