

Transcript: VICTORIA

Taylor-6484098351939584-6168957475405824

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi, Victoria. This is Frank Warren Beltran. Um, I'm just calling because they said I, I was gonna get a card so I could go get glasses, but I haven't received the card yet. Okay. Uh, what's the name of the agency you work for? Um, Partners Personnel. And the last four of your Social? 9426. Okay. And I'm sorry, your first and last name? Frank Beltran. Do you mind, uh, verifying your address and date of birth? It's 450 East 4th Street, Apartment 437, Santa Ana, California 92701 code. And what did you say? Um, 527-1898. Okay. The number is 714-261-8315? Correct. Okay. And email is just gonna be first and last name 0527 at gmail.com? Correct. Okay. Um, give me just a few seconds. I can look up a copy and email it to you. Please. Thank you, Victoria. You're welcome. I'll be right back. All right. Nice. Thank you so much for holding. So I just sent that to your email. You sent that to my email? Yes. I just sent that to your email address. All right. Thank you, Victoria. Have a good day. You too. Bye-bye. Bye, take care.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi, Victoria. This is Frank Warren Beltran. Um, I'm just calling because they said I, I was gonna get a card so I could go get glasses, but I haven't received the card yet.

Speaker speaker_0: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_1: Um, Partners Personnel.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 9426.

Speaker speaker_0: Okay. And I'm sorry, your first and last name?

Speaker speaker_1: Frank Beltran.

Speaker speaker_0: Do you mind, uh, verifying your address and date of birth?

Speaker speaker_1: It's 450 East 4th Street, Apartment 437, Santa Ana, California 92701 code. And what did you say? Um, 527-1898.

Speaker speaker_0: Okay. The number is 714-261-8315?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. And email is just gonna be first and last name 0527 at gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Um, give me just a few seconds. I can look up a copy and email it to you.

Speaker speaker_1: Please. Thank you, Victoria.

Speaker speaker_0: You're welcome. I'll be right back. All right.

Speaker speaker_1: Nice.

Speaker speaker_0: Thank you so much for holding. So I just sent that to your email.

Speaker speaker_1: You sent that to my email?

Speaker speaker_0: Yes. I just sent that to your email address.

Speaker speaker_1: All right. Thank you, Victoria. Have a good day.

Speaker speaker_0: You too. Bye-bye.

Speaker speaker_1: Bye, take care.