

Transcript: VICTORIA

Taylor-6470921372516352-5180777956851712

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi, Victoria. My name is Gwendolyn Jones and I received a email, uh, from your company to, uh, join the benefits. Okay. Through, uh, Care Builders. Okay. And I don't want to join any, for any benefits. Do you have to send something to my email and I sign that, or... No, ma'am. If you're not wanting the benefits, there's nothing you need to do. Oh. Oh. Okay. Yeah. It's only if you want to enroll. Oh, fantastic. Thank you very much. You have a great day. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hi, Victoria. My name is Gwendolyn Jones and I received a email, uh, from your company to, uh, join the benefits.

Speaker speaker_1: Okay.

Speaker speaker_2: Through, uh, Care Builders.

Speaker speaker_1: Okay.

Speaker speaker_2: And I don't want to join any, for any benefits. Do you have to send something to my email and I sign that, or...

Speaker speaker_1: No, ma'am. If you're not wanting the benefits, there's nothing you need to do.

Speaker speaker_2: Oh. Oh. Okay.

Speaker speaker_1: Yeah. It's only if you want to enroll.

Speaker speaker_2: Oh, fantastic. Thank you very much. You have a great day.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_2: Bye-bye.