

Transcript: VICTORIA

Taylor-6470158626275328-6632630595305472

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. This is Victoria. How can I help you? Hi. I just got a text from a person there who just told me to enroll for my, um, my payment, my, um, my first payment benefits. Okay. So, this has nothing to do with, like, your payroll. This is for the, uh, insurance they offer. Oh, this is the insurance? Yes, sir. Oh, oh. Okay. Now, how... What I do about the insurance, like, like what? Can you explain it to me? Yeah. So, it's, it's like medical insurance being offered. Um, you would have 30 days from the date of your first check to get enrolled into benefits. Um- Oh. ... there's a few different plans being offered through them. If you'd like, I can email you the benefits guide that kind of explains everything. Oh. Yes, ma'am. Can you do it for me please, ma'am? Sure. And you said it's Partners Personnel that you're with? Yes, ma'am. That's how I got the job through there from, uh, Harbor Freight. Yes, ma'am. I went through there. Okay. Um, what would be a good email to send that information to? You can't text it to me? Uh, no, sir. I only have a way to send it by email. Oh. No. Um... I think it's, um, singletonglen463@gmail.com. And is Glenn with two Ns? One. One. And then, okay, so, singletonglen463@gmail.com? Yes, ma'am. All righty. I will go ahead and send that to you. And then, like I said, if you see anything that you're interested in getting enrolled into, you would just call us back to enroll. And they- Yes, ma'am. ... uh, typically give you 30 days from the date of your first check to do so. Oh, okay. Yes, ma'am. All right. All right. Thank you, ma'am. You're welcome. Have a good day. All right. You too. Thank you. Bye-bye. All right. All right. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Car. This is Victoria. How can I help you?

Speaker speaker_2: Hi. I just got a text from a person there who just told me to enroll for my, um, my payment, my, um, my first payment benefits.

Speaker speaker_1: Okay. So, this has nothing to do with, like, your payroll. This is for the, uh, insurance they offer.

Speaker speaker_2: Oh, this is the insurance?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Oh, oh. Okay. Now, how... What I do about the insurance, like, like what? Can you explain it to me?

Speaker speaker_1: Yeah. So, it's, it's like medical insurance being offered. Um, you would have 30 days from the date of your first check to get enrolled into benefits. Um-

Speaker speaker_2: Oh.

Speaker speaker_1: ... there's a few different plans being offered through them. If you'd like, I can email you the benefits guide that kind of explains everything.

Speaker speaker_2: Oh. Yes, ma'am. Can you do it for me please, ma'am?

Speaker speaker_1: Sure. And you said it's Partners Personnel that you're with?

Speaker speaker_2: Yes, ma'am. That's how I got the job through there from, uh, Harbor Freight. Yes, ma'am. I went through there.

Speaker speaker_1: Okay. Um, what would be a good email to send that information to?

Speaker speaker_2: You can't text it to me?

Speaker speaker_1: Uh, no, sir. I only have a way to send it by email.

Speaker speaker_2: Oh. No. Um... I think it's, um, singletonglen463@gmail.com.

Speaker speaker_1: And is Glenn with two Ns?

Speaker speaker_2: One.

Speaker speaker_1: One. And then, okay, so, singletonglen463@gmail.com?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: All righty. I will go ahead and send that to you. And then, like I said, if you see anything that you're interested in getting enrolled into, you would just call us back to enroll. And they-

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: ... uh, typically give you 30 days from the date of your first check to do so.

Speaker speaker_2: Oh, okay. Yes, ma'am.

Speaker speaker_1: All right.

Speaker speaker_2: All right. Thank you, ma'am.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: All right. You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: All right. All right. Bye.