

Transcript: VICTORIA

Taylor-6450951433797632-6206272649871360

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, this message is for Ms. Baker. This is Victoria with Benefits and a Card. We administer medical insurance for BGFF. Uh, just giving you a call because we did receive the, uh, enrollment form that you signed and dated on the 27th of February. Um, it looks like on the enrollment form you did select to enroll into the virtual primary care for Employee + Family, but you also selected to decline coverage. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, this message is for Ms. Baker. This is Victoria with Benefits and a Card. We administer medical insurance for BGFF. Uh, just giving you a call because we did receive the, uh, enrollment form that you signed and dated on the 27th of February. Um, it looks like on the enrollment form you did select to enroll into the virtual primary care for Employee + Family, but you also selected to decline coverage. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.