Transcript: VICTORIA Taylor-6415675975450624-6510595390226432

Full Transcript

Hello. You called your benefit clinic. This is Victoria. How can I help you? Hey, how you doing, ma'am? What happened? I was calling because I received a text saying that I would be auto enrolled into a job, and I was just calling to follow up. So this is not for a job specifically. This is for the medical insurance being offered through a staffing agency. It sounds like they'll automatically enroll you into one of the medical plans they offer. Oh, okay, okay. Are you wanting to opt out of that? That was all I said, you know? Do you want to opt out of that? Um, not at the moment. Okay. Do you need help with anything else? Um, no, ma'am. Okay. You have a wonderful day. All right, you too. Thank you. Bye-bye. All right, goodbye.

Conversation Format

Speaker speaker_0: Hello. You called your benefit clinic. This is Victoria. How can I help you?

Speaker speaker_1: Hey, how you doing, ma'am?

Speaker speaker_0: What happened?

Speaker speaker_1: I was calling because I received a text saying that I would be auto enrolled into a job, and I was just calling to follow up.

Speaker speaker_0: So this is not for a job specifically. This is for the medical insurance being offered through a staffing agency. It sounds like they'll automatically enroll you into one of the medical plans they offer.

Speaker speaker_1: Oh, okay, okay.

Speaker speaker_0: Are you wanting to opt out of that?

Speaker speaker_1: That was all I said, you know?

Speaker speaker_0: Do you want to opt out of that?

Speaker speaker_1: Um, not at the moment.

Speaker speaker_0: Okay. Do you need help with anything else?

Speaker speaker_1: Um, no, ma'am.

Speaker speaker_0: Okay. You have a wonderful day.

Speaker speaker_1: All right, you too.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: All right, goodbye.