

Transcript: VICTORIA

Taylor-6408086618947584-4735235025321984

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi, how are you, Victoria? Good. How are you? I'm doing good, thank you. I had a couple of questions, um, I hope that you can help me with. Do you guys, um, have advance bank? Uh, I'm, I'm not aware of that. This is for, uh, medical insurance. Okay. So there's nothing that you have in your account that's advance bank? No. This i- this has nothing to do with banking. This is for medical insurance. Oh, okay. I see. Um, okay. Yeah. I just had a, a question about that. Um, okay. Um, thank you so much for your help. You're welcome. Have a good day. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi, how are you, Victoria?

Speaker speaker_0: Good. How are you?

Speaker speaker_1: I'm doing good, thank you. I had a couple of questions, um, I hope that you can help me with. Do you guys, um, have advance bank?

Speaker speaker_0: Uh, I'm, I'm not aware of that. This is for, uh, medical insurance.

Speaker speaker_1: Okay. So there's nothing that you have in your account that's advance bank?

Speaker speaker_0: No. This i- this has nothing to do with banking. This is for medical insurance.

Speaker speaker_1: Oh, okay. I see. Um, okay. Yeah. I just had a, a question about that. Um, okay. Um, thank you so much for your help.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: Bye-bye.