

Transcript: VICTORIA

Taylor-6378469063344128-5823466611359744

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, I got a message from you guys to enroll in the benefits. Okay. Uh, what's the name of the agency you work for? Uh, like the job itself or- or the ... cause I'm too tempt- The agency. It's, uh, Partners Personal. Okay. And the last four of your Social? Uh, 0597. And your first and last name? It's, uh, Efren Cuevas. Do you mind verifying your address and date of birth? It's, uh, 668 North Kern Avenue in Farmersville, California. And, uh, 02/11/1990. Phone number is 679-8879? Uh, yes. And then email is gonna be first name last name90@gmail.com? Yes. Okay. Um, do you know what's being offered or what you might be interested in enrolling into? Uh, I don't know anything. No. Okay. If you'd like, I can email you a copy of the benefits guide. Okay. It'll go over, like, all the plans being offered, what they cover and how much they cost. Okay. And then once you know of specifically what you want to enroll into, you can call us back from there to get enrolled. Okay. Yeah, that's fine. All right. I will go ahead and send that to your email. And then just to let you know, it looks like you have until the 20th of November to get enrolled. Okay, cool. Yes, sir. No, it's okay. Was there anything else you might need help with? Uh, no, that was it. Okay. You have a wonderful day. Okay, thank you. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yeah, I got a message from you guys to enroll in the benefits.

Speaker speaker_1: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_2: Uh, like the job itself or- or the ... cause I'm too tempt-

Speaker speaker_1: The agency.

Speaker speaker_2: It's, uh, Partners Personal.

Speaker speaker_1: Okay. And the last four of your Social?

Speaker speaker_2: Uh, 0597.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: It's, uh, Efren Cuevas.

Speaker speaker_1: Do you mind verifying your address and date of birth?

Speaker speaker_2: It's, uh, 668 North Kern Avenue in Farmersville, California. And, uh, 02/11/1990.

Speaker speaker_1: Phone number is 679-8879?

Speaker speaker_2: Uh, yes.

Speaker speaker_1: And then email is gonna be first name last name90@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Um, do you know what's being offered or what you might be interested in enrolling into?

Speaker speaker_2: Uh, I don't know anything. No.

Speaker speaker_1: Okay. If you'd like, I can email you a copy of the benefits guide.

Speaker speaker_2: Okay.

Speaker speaker_1: It'll go over, like, all the plans being offered, what they cover and how much they cost.

Speaker speaker_2: Okay.

Speaker speaker_1: And then once you know of specifically what you want to enroll into, you can call us back from there to get enrolled.

Speaker speaker_2: Okay. Yeah, that's fine.

Speaker speaker_1: All right. I will go ahead and send that to your email. And then just to let you know, it looks like you have until the 20th of November to get enrolled.

Speaker speaker_2: Okay, cool.

Speaker speaker_1: Yes, sir.

Speaker speaker_2: No, it's okay.

Speaker speaker_1: Was there anything else you might need help with?

Speaker speaker_2: Uh, no, that was it.

Speaker speaker_1: Okay. You have a wonderful day.

Speaker speaker_2: Okay, thank you. You too. Bye-bye.

Speaker speaker_1: Bye-bye.