

## **Transcript: VICTORIA**

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### **Full Transcript**

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey, Victoria, how are you doing today? I'm good. How are you? Doing wonderful. Victoria, my name is Brian William, and I am trying to, uh, see if I have been placed in your system as of today. Okay. What's the name, uh, uh, what's the name of the agency you work for? Uh, Surge. And-

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_1: Hey, Victoria, how are you doing today?

Speaker speaker\_0: I'm good. How are you?

Speaker speaker\_1: Doing wonderful. Victoria, my name is Brian William, and I am trying to, uh, see if I have been placed in your system as of today.

Speaker speaker\_0: Okay. What's the name, uh, uh, what's the name of the agency you work for?

Speaker speaker\_1: Uh, Surge.

Speaker speaker\_0: And-