

Transcript: VICTORIA

Taylor-6353899779964928-5365767425146880

Full Transcript

Thank you for calling Benefits in the Car. This is Victoria. How can I help you? Hello. How you doing today? My name is Deonte Whitestone. Um, I was calling to see... To make sure that I still was opted out of the insurance, um, through Surge. I started a new, um, assignment. Last time, I opted out, but I didn't ... for a while. So now that I have a new assignment, I'm trying to make sure that I'm still opted out of the program. Okay. What's the last four of your Social? 2689. And your first and last name? Deonte Whitestone. D-E-O- Okay. ... N-T-E. Okay. Yeah. And do you mind, uh, verifying your address and date of birth? Address is 16400 Talbert, Cleveland, Ohio 44128. Date of birth is 12-23-1984. And then phone number is gonna be 216-460-9113? Yes. And email is, uh, first initial, last name, 23 at yahoo.com? Correct. Okay. Yeah. I see the coverage has already been declined for you. Okay. Thank you so much. I just wanted to, uh, reach out because I'm... They, the temp agency said they didn't know if I needed to reach back out because I started with a new assignment, 'cause I didn't work for them for 30 days. So now that I'm back with them, I was just making sure. Yeah. It looks like we opted you out of the auto enrollment and then declined coverage, so you're good to go. Okay. Thank you much. You're welcome. Have a good day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in the Car. This is Victoria. How can I help you?

Speaker speaker_1: Hello. How you doing today? My name is Deonte Whitestone. Um, I was calling to see... To make sure that I still was opted out of the insurance, um, through Surge. I started a new, um, assignment. Last time, I opted out, but I didn't ... for a while. So now that I have a new assignment, I'm trying to make sure that I'm still opted out of the program.

Speaker speaker_0: Okay. What's the last four of your Social?

Speaker speaker_1: 2689.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Deonte Whitestone. D-E-O-

Speaker speaker_0: Okay.

Speaker speaker_1: ... N-T-E. Okay. Yeah.

Speaker speaker_0: And do you mind, uh, verifying your address and date of birth?

Speaker speaker_1: Address is 16400 Talbert, Cleveland, Ohio 44128. Date of birth is 12-23-1984.

Speaker speaker_0: And then phone number is gonna be 216-460-9113?

Speaker speaker_1: Yes.

Speaker speaker_0: And email is, uh, first initial, last name, 23 at yahoo.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Yeah. I see the coverage has already been declined for you.

Speaker speaker_1: Okay. Thank you so much. I just wanted to, uh, reach out because I'm... They, the temp agency said they didn't know if I needed to reach back out because I started with a new assignment, 'cause I didn't work for them for 30 days. So now that I'm back with them, I was just making sure.

Speaker speaker_0: Yeah. It looks like we opted you out of the auto enrollment and then declined coverage, so you're good to go.

Speaker speaker_1: Okay. Thank you much.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You too.