

Transcript: VICTORIA

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, I'm trying to get some insurance. They told me that I qual... the role. Okay. What's the name of the agency you work for? HSS.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yeah, I'm trying to get some insurance. They told me that I qual... the role.

Speaker speaker_1: Okay. What's the name of the agency you work for?

Speaker speaker_2: HSS.