## Transcript: VICTORIA Taylor-6323966165598208-6701656362139648

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling 777 00:00:06,120-- 00:00:08,420 Government Health Care. How can I help you? Um, yes, ma'am. I'm trying to opt out of medical benefits. Okay. Um, what's the name of the agency you work for? Dustin McDowell and I work for Surge Staffing. Okay. And the last part of your social? 1041. Do you mind verifying your address and date of birth? 4809 Dove Crossing Drive, 11943. And then phone number is 863-662-2593? Yes, ma'am. And then email is dustin93311@gmail.com? Yes, ma'am. Okay. And you said you were wanting to opt out? Yes, ma'am. All right. I will go ahead and decline the coverage, and you're good to go from here. Awesome. Thank you very much. Have a great day. You too. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling 777 00:00:06,120-- 00:00:08,420 Government Health Care. How can I help you?

Speaker speaker\_2: Um, yes, ma'am. I'm trying to opt out of medical benefits.

Speaker speaker\_1: Okay. Um, what's the name of the agency you work for?

Speaker speaker\_2: Dustin McDowell and I work for Surge Staffing.

Speaker speaker\_1: Okay. And the last part of your social?

Speaker speaker\_2: 1041.

Speaker speaker\_1: Do you mind verifying your address and date of birth?

Speaker speaker\_2: 4809 Dove Crossing Drive, 11943.

Speaker speaker\_1: And then phone number is 863-662-2593?

Speaker speaker\_2: Yes, ma'am.

Speaker speaker\_1: And then email is dustin93311@gmail.com?

Speaker speaker\_2: Yes, ma'am.

Speaker speaker\_1: Okay. And you said you were wanting to opt out?

Speaker speaker\_2: Yes, ma'am.

Speaker speaker\_1: All right. I will go ahead and decline the coverage, and you're good to go from here.

Speaker speaker\_2: Awesome. Thank you very much. Have a great day.

Speaker speaker\_1: You too. Bye-bye.