

Transcript: VICTORIA

Taylor-6307391509315584-4664764913369088

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. How can I help you? Hey. Um, is this the, uh, Mega Force Benefits? Yes, sir. We're the administrators for them. Um, I was trying to see what were the benefits about. Okay. Um, let me pull up your file. What's the last four of your Social? 2614. And your first and last name? Uh, Tyriq Gainor. I'm sorry. Your first name? Uh, Tyriq Gainor. T-y-r-i-q. Last name Gainor. G-a-i-n-o-r. Okay. Uh, do you mind verifying your address and date of birth? Oh, yes, ma'am. Uh, eight, um, 8/4/2000, 1470 Harper Street. And that's in Greenville, uh, North Carolina 27834? Yes. Yes, ma'am. Greenville, North Carolina 27834. Okay. Perfect. Phone number is 252-412-0831? Yes, ma'am. Well, different plans being offered, um, there's things like, uh, medical, uh, and then you have the additional add-ons like dental, vision, term life, uh, short-term disability, critical illness, group accident. Uh, but if you need help- Uh, just dental. Oh, just dental. Okay. Just, just dental, if possible. Okay. So the dental plan that we offer is pretty basic. It covers your, uh, preventative dental work at 100%. And then basic dental work at 80%, uh, once you meet the \$50 deductible. Basic dental work would be like fillings and extractions. Um, the biggest thing to know about this dental plan is it's not going to cover any major dental work like crowns or orthodontists. Um, and it'll pay out \$500 a year. Gotcha. And then, uh, the vision plan, uh, for your annual eye exam there's a \$10 copay. Uh, the copay to get lenses and frames is \$25. And then the insurance will pay \$130 towards the frames. Gotcha. Yes, ma'am. Um, are you just wanting these plans for employee only? Yes, ma'am. Okay. So if you wanted to do the dental and vision for employee only, it looks like it would be a total of \$5.37 a week. Okay. And, okay, uh, gotcha. And, um, when would this, when would this start? Um, so it looks like the earliest the coverage would be active is on the 6th of January as long as the deduction is made out of your check the week before. Okay. So I, I, I, I, I have through January the 6th, right? Yeah, the coverage would be active the earliest January 6th, as long as the deduction is made out of your check the week before. Okay. Yes, ma'am. Did you want to go ahead and get enrolled into those? Uh, I was just trying to get a little details on the other plans 'cause I had seen, I had, uh, ... Okay. ... uh, a little, a little info for it. But I'll be, um, I'll be hearing back, I'll be hearing back with you shortly about it. Okay. And then, uh, just to let you know, it looks like open enrollment will, um, let me pull up the dates of when it ends. So it looks like the last day for open enrollment will be on the 17th of January. So if you want to get enrolled, just make sure you call us back before the 17th of January. Yes, ma'am. I totally, I totally will. All righty. Thank you. Do you need help with anything else? No, ma'am. Great. You have a wonderful day. You too. As well. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. How can I help you?

Speaker speaker_2: Hey. Um, is this the, uh, Mega Force Benefits?

Speaker speaker_1: Yes, sir. We're the administrators for them.

Speaker speaker_2: Um, I was trying to see what were the benefits about.

Speaker speaker_1: Okay. Um, let me pull up your file. What's the last four of your Social?

Speaker speaker_2: 2614.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Uh, Tyriq Gainor.

Speaker speaker_1: I'm sorry. Your first name?

Speaker speaker_2: Uh, Tyriq Gainor. T-y-r-i-q. Last name Gainor. G-a-i-n-o-r.

Speaker speaker_1: Okay. Uh, do you mind verifying your address and date of birth?

Speaker speaker_2: Oh, yes, ma'am. Uh, eight, um, 8/4/2000, 1470 Harper Street.

Speaker speaker_1: And that's in Greenville, uh, North Carolina 27834?

Speaker speaker_2: Yes. Yes, ma'am. Greenville, North Carolina 27834.

Speaker speaker_1: Okay. Perfect. Phone number is 252-412-0831?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Well, different plans being offered, um, there's things like, uh, medical, uh, and then you have the additional add-ons like dental, vision, term life, uh, short-term disability, critical illness, group accident. Uh, but if you need help-

Speaker speaker_2: Uh, just dental.

Speaker speaker_1: Oh, just dental. Okay.

Speaker speaker_2: Just, just dental, if possible.

Speaker speaker_1: Okay. So the dental plan that we offer is pretty basic. It covers your, uh, preventative dental work at 100%. And then basic dental work at 80%, uh, once you meet the \$50 deductible. Basic dental work would be like fillings and extractions. Um, the biggest thing to know about this dental plan is it's not going to cover any major dental work like crowns or orthodontists. Um, and it'll pay out \$500 a year.

Speaker speaker_2: Gotcha.

Speaker speaker_1: And then, uh, the vision plan, uh, for your annual eye exam there's a \$10 copay. Uh, the copay to get lenses and frames is \$25. And then the insurance will pay \$130 towards the frames.

Speaker speaker_2: Gotcha. Yes, ma'am.

Speaker speaker_1: Um, are you just wanting these plans for employee only?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. So if you wanted to do the dental and vision for employee only, it looks like it would be a total of \$5.37 a week.

Speaker speaker_2: Okay. And, okay, uh, gotcha. And, um, when would this, when would this start?

Speaker speaker_1: Um, so it looks like the earliest the coverage would be active is on the 6th of January as long as the deduction is made out of your check the week before.

Speaker speaker_2: Okay. So I, I, I, I, I have through January the 6th, right?

Speaker speaker_1: Yeah, the coverage would be active the earliest January 6th, as long as the deduction is made out of your check the week before.

Speaker speaker_2: Okay. Yes, ma'am.

Speaker speaker_1: Did you want to go ahead and get enrolled into those?

Speaker speaker_2: Uh, I was just trying to get a little details on the other plans 'cause I had seen, I had, uh, ...

Speaker speaker_1: Okay.

Speaker speaker_2: ... uh, a little, a little info for it. But I'll be, um, I'll be hearing back, I'll be hearing back with you shortly about it.

Speaker speaker_1: Okay. And then, uh, just to let you know, it looks like open enrollment will, um, let me pull up the dates of when it ends. So it looks like the last day for open enrollment will be on the 17th of January. So if you want to get enrolled, just make sure you call us back before the 17th of January.

Speaker speaker_2: Yes, ma'am. I totally, I totally will.

Speaker speaker_1: All righty.

Speaker speaker_2: Thank you.

Speaker speaker_1: Do you need help with anything else?

Speaker speaker_2: No, ma'am.

Speaker speaker_1: Great. You have a wonderful day.

Speaker speaker_2: You too. As well.

Speaker speaker_1: Thank you.