

Transcript: VICTORIA

Taylor-6234574898249728-5706318147141632

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, this message is for Ms. D. Leon-Cruz. This is Victoria with Benefits and a card. We administer the medical insurance being offered through Surge Staffing, and, um, we did try to send you one of your medical ID cards to the address we have on file, but it was sent back to us, so, um, I'm just trying to verify your current mailing address. If you will, please give us a call back. Phone number is 615-71... I'm sorry. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, this message is for Ms. D. Leon-Cruz. This is Victoria with Benefits and a card. We administer the medical insurance being offered through Surge Staffing, and, um, we did try to send you one of your medical ID cards to the address we have on file, but it was sent back to us, so, um, I'm just trying to verify your current mailing address. If you will, please give us a call back. Phone number is 615-71... I'm sorry. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.