

## **Transcript: VICTORIA**

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### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, I'm calling, uh, just to hear about benefits. Okay. Uh, what's the name of the agency you work for? ADN. What was the name of the agency? Uh, ADN. Uh, A-D... Um... A-D-N. A-D-N. Is that the name of the staffing agency you're working through? Oh, my staffing agency is On Track- On Track Staffing. Okay. And the last four of your Social? 2565. And your first and last name?

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_2: Yes, I'm calling, uh, just to hear about benefits.

Speaker speaker\_1: Okay. Uh, what's the name of the agency you work for?

Speaker speaker\_2: ADN.

Speaker speaker\_1: What was the name of the agency?

Speaker speaker\_2: Uh, ADN. Uh, A-D... Um... A-D-N. A-D-N.

Speaker speaker\_1: Is that the name of the staffing agency you're working through?

Speaker speaker\_2: Oh, my staffing agency is On Track- On Track Staffing.

Speaker speaker\_1: Okay. And the last four of your Social?

Speaker speaker\_2: 2565.

Speaker speaker\_1: And your first and last name?