Transcript: VICTORIA Taylor-6208224646840320-5529877579218944

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 491-7829. Hey, this message is for, uh, Katie's. This is Victoria with Benefits and a Card. We administer, um, medical insurance for Crown Services. Um, and we did attempt to send you, um, a copy of your medical ID card but it was sent back to us as, uh, return mail. Uh, so just wanted to verify your mailing address to make sure we have it correct on our end. Um, if you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options... Hey, this message is for, uh, Katie's. This is Victoria with Benefits... Your message has been sent. Thank you for calling. Goodbye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 491-7829.

Speaker speaker\_1: Hey, this message is for, uh, Katie's. This is Victoria with Benefits and a Card. We administer, um, medical insurance for Crown Services. Um, and we did attempt to send you, um, a copy of your medical ID card but it was sent back to us as, uh, return mail. Uh, so just wanted to verify your mailing address to make sure we have it correct on our end. Um, if you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker\_0: To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options...

Speaker speaker\_1: Hey, this message is for, uh, Katie's. This is Victoria with Benefits...

Speaker speaker\_0: Your message has been sent. Thank you for calling. Goodbye.