

## **Transcript: VICTORIA**

**Taylor-6197454968242176-4940237442957312**

### **Full Transcript**

Your call may be monitored- Hello. ... or recorded for quality assurance purposes. Hello? Can you hear me? Hi, is this Jerry? Yeah, just got you. Just voicemail. Call me back if you need to, buddy. Goodbye. Hey, this message is for Jerry. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive a enrollment form that you signed and dated on the 12th of February. Um, it looks like you did select to enroll into a couple of different plans, but you also selected to decline, so we're just unsure if you're wanting to enroll or not. If you will, uh, just give us a call back. Our phone number is 844-886-5373. Uh, we're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored-

Speaker speaker\_1: Hello.

Speaker speaker\_0: ... or recorded for quality assurance purposes.

Speaker speaker\_1: Hello? Can you hear me?

Speaker speaker\_2: Hi, is this Jerry?

Speaker speaker\_1: Yeah, just got you. Just voicemail. Call me back if you need to, buddy. Goodbye.

Speaker speaker\_3: Hey, this message is for Jerry. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive a enrollment form that you signed and dated on the 12th of February. Um, it looks like you did select to enroll into a couple of different plans, but you also selected to decline, so we're just unsure if you're wanting to enroll or not. If you will, uh, just give us a call back. Our phone number is 844-886-5373. Uh, we're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.