

Transcript: VICTORIA

Taylor-6139596913295360-5332730129989632

Full Transcript

Thank you for calling Ben, Ben's Medicare. This is Victoria. How can I help you? Uh, I'm not ev- I'm not even... I just keep getting a text message, um... Uh, text message saying that I need to enroll in some benefits and that's it. Do you work through a staffing agency? Yeah. Yeah. What's the name of the agency? It is called Partners Personnel. Okay. And are you a new hire with them? Yeah. Okay. So this is just for the medical insurance that they offer. It's just letting you know that you are eligible to enroll, um, and if you want to enroll, you can contact us to do that. With being a new hire, they typically give you, uh, 30 days from the date of your first check. Oh, okay. All right. Sounds good. I, I don't need it, so I, I'm okay. Okay. That's fine. You have a wonderful day. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Ben, Ben's Medicare. This is Victoria. How can I help you?

Speaker speaker_1: Uh, I'm not ev- I'm not even... I just keep getting a text message, um... Uh, text message saying that I need to enroll in some benefits and that's it.

Speaker speaker_0: Do you work through a staffing agency?

Speaker speaker_1: Yeah. Yeah.

Speaker speaker_0: What's the name of the agency?

Speaker speaker_1: It is called Partners Personnel.

Speaker speaker_0: Okay. And are you a new hire with them?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. So this is just for the medical insurance that they offer. It's just letting you know that you are eligible to enroll, um, and if you want to enroll, you can contact us to do that. With being a new hire, they typically give you, uh, 30 days from the date of your first check.

Speaker speaker_1: Oh, okay. All right. Sounds good. I, I don't need it, so I, I'm okay.

Speaker speaker_0: Okay. That's fine. You have a wonderful day.

Speaker speaker_1: Thank you. Bye.