

Transcript: VICTORIA

Taylor-6117298046812160-6701805380616192

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for ... calling United Card. This is Victoria. How can I help you? Oh, yeah, I just, uh, started a job with, uh, Surge less than a month ago, and I wanted to take myself off of the benefits enrollment. Okay. Uh, what's the last four of your Social? It's seven, eight, two, six. And your first and last name? Joshua. J-O-S-H-U-A. Cordes. C-O-R-D-E-S. Okay. Do you mind verifying your address and date of birth? Uh, my birth is 4/8/76. And I just moved my address. Hang on a second. Hey, babe, what's the address here? 623- 623... Township Road. Township Road. 851. 851... Ashland. Ashland, Ohio. 44805. Okay. And then phone number is 520-216-9081? My phone number? Yes, sir. Uh, 520-216-9084. Oh, okay. And then email is gonna be, uh, J-N-C-O-R-D-E-S 7676 at gmail? Yes. Okay. And you're wanting to decline the auto-enrollment? Yes. Okay. All righty, I will go ahead and decline it and you're good to go from here. All right. Um, thank you very much. You're welcome. Have a good day. You, too. Thank you. Bye-bye. Night.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for ... calling United Card. This is Victoria. How can I help you?

Speaker speaker_2: Oh, yeah, I just, uh, started a job with, uh, Surge less than a month ago, and I wanted to take myself off of the benefits enrollment.

Speaker speaker_1: Okay. Uh, what's the last four of your Social?

Speaker speaker_2: It's seven, eight, two, six.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Joshua. J-O-S-H-U-A. Cordes. C-O-R-D-E-S.

Speaker speaker_1: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_2: Uh, my birth is 4/8/76. And I just moved my address. Hang on a second. Hey, babe, what's the address here?

Speaker speaker_3: 623-

Speaker speaker_2: 623...

Speaker speaker_3: Township Road.

Speaker speaker_2: Township Road.

Speaker speaker_3: 851.

Speaker speaker_2: 851...

Speaker speaker_3: Ashland.

Speaker speaker_2: Ashland, Ohio. 44805.

Speaker speaker_1: Okay. And then phone number is 520-216-9081?

Speaker speaker_2: My phone number?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Uh, 520-216-9084.

Speaker speaker_1: Oh, okay. And then email is gonna be, uh, J-N-C-O-R-D-E-S 7676 at gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. And you're wanting to decline the auto-enrollment?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. All righty, I will go ahead and decline it and you're good to go from here.

Speaker speaker_2: All right. Um, thank you very much.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: You, too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Night.