

## **Transcript: VICTORIA**

**Taylor-6091816377827328-4748425014591488**

### **Full Transcript**

... forwarded to a coordinated voice message system. Your call may be monitored or recorded for quality assurance purposes. 7-0-6-5-3-5-1-9-3-6 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hey, this message is for Amisha Jones... We did not get your message either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. At the end of your message, press one. Hey, this message is for Amisha Jones. This is Victoria with Benefits and a Card. We administer medical insurance for MAU and we did receive a enrollment form, uh, where you're requesting coverage. Um, I'm calling specifically about the medical plan that you would like to enroll into. It looks like you selected all of the medical options, um, and you also did select dental and vision. So, we're just unsure of what to enroll you into specifically at this time. If you will give us a call back, our phone number is 844-886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you are satisfied with your message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you... To send your message with normal delivery, press one. To send your message with urgent delivery, press two. Thank you. Your message has been sent. Goodbye.

### **Conversation Format**

Speaker speaker\_0: ... forwarded to a coordinated voice message system.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: 7-0-6-5-3-5-1-9-3-6 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Hey, this message is for Amisha Jones...

Speaker speaker\_0: We did not get your message either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. At the end of your message, press one.

Speaker speaker\_1: Hey, this message is for Amisha Jones. This is Victoria with Benefits and a Card. We administer medical insurance for MAU and we did receive a enrollment form, uh, where you're requesting coverage. Um, I'm calling specifically about the medical plan that you would like to enroll into. It looks like you selected all of the medical options, um, and you also

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Speaker speaker\_0: If you are satisfied with your message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you... To send your message with normal delivery, press one. To send your message with urgent delivery, press two. Thank you. Your message has been sent. Goodbye.