

Transcript: VICTORIA

Taylor-6077209647824896-4940805861588992

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey, um, so I'm working for Hamilton-Riker out of Corinth, Mississippi, and, uh, I'm looking to get health insurance, but I'm also shopping around for the best deal. Okay. Um, I'm sorry, did you say car insurance or medical insurance? Uh, medical insurance, uh, but I work in Corinth, Mississippi. Oh, okay. Uh, what's the name of the agency that you work for? Uh, Hamilton-Riker. And then, uh, let me pull up your file. The last four of your Social? 0620. And your first and last name. Charles, common spelling, Johnson, common spelling. All right. Do you mind verifying your address and date of birth? Yep, date of birth is 2/20/02. And, uh, current address on file is 30 County Road 253 in Glen, Mississippi. 38846? Yep, yep, 38846. Sorry about that. Okay. Phone number is 662-643-1573? Yes. All right. And then email is chuckj0220@gmail.com? Yes. All right. Um, do you have a copy of the benefits guide that goes over all the plans and what they offer? I do not. Okay. I can email that to you. Um, it'll also go over the pricing for each plan. If you, uh, do decide to get enrolled, it looks like you have until the end of this month on the 31st to enroll. Yeah, I got the email saying that open enrollment was till the 31st, and I was just, um, I was just calling 'cause I'm, I'm looking to get health insurance for my wife and I. Okay. Um, so what I'll do is I will send you a copy of the benefits guide. Like I said, this benefits guide is gonna go over all the plans being offered, what they cover and how much they cost. Um, so once you make a decision, you can just call us back from there to enroll. All right. I appreciate you so much. Yes, sir. Did you have any other questions for me? I do not. Okay. You have a wonderful day. You too. Bye-bye. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hey, um, so I'm working for Hamilton-Riker out of Corinth, Mississippi, and, uh, I'm looking to get health insurance, but I'm also shopping around for the best deal.

Speaker speaker_1: Okay. Um, I'm sorry, did you say car insurance or medical insurance?

Speaker speaker_2: Uh, medical insurance, uh, but I work in Corinth, Mississippi.

Speaker speaker_1: Oh, okay. Uh, what's the name of the agency that you work for?

Speaker speaker_2: Uh, Hamilton-Riker.

Speaker speaker_1: And then, uh, let me pull up your file. The last four of your Social?

Speaker speaker_2: 0620.

Speaker speaker_1: And your first and last name.

Speaker speaker_2: Charles, common spelling, Johnson, common spelling.

Speaker speaker_1: All right. Do you mind verifying your address and date of birth?

Speaker speaker_2: Yep, date of birth is 2/20/02. And, uh, current address on file is 30 County Road 253 in Glen, Mississippi.

Speaker speaker_1: 38846?

Speaker speaker_2: Yep, yep, 38846. Sorry about that.

Speaker speaker_1: Okay. Phone number is 662-643-1573?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. And then email is chuckj0220@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. Um, do you have a copy of the benefits guide that goes over all the plans and what they offer?

Speaker speaker_2: I do not.

Speaker speaker_1: Okay. I can email that to you. Um, it'll also go over the pricing for each plan. If you, uh, do decide to get enrolled, it looks like you have until the end of this month on the 31st to enroll.

Speaker speaker_2: Yeah, I got the email saying that open enrollment was till the 31st, and I was just, um, I was just calling 'cause I'm, I'm looking to get health insurance for my wife and I.

Speaker speaker_1: Okay. Um, so what I'll do is I will send you a copy of the benefits guide. Like I said, this benefits guide is gonna go over all the plans being offered, what they cover and how much they cost. Um, so once you make a decision, you can just call us back from there to enroll.

Speaker speaker_2: All right. I appreciate you so much.

Speaker speaker_1: Yes, sir. Did you have any other questions for me?

Speaker speaker_2: I do not.

Speaker speaker_1: Okay. You have a wonderful day.

Speaker speaker_2: You too.

Speaker speaker_1: Bye-bye.

Speaker speaker_2: Goodbye.