Transcript: VICTORIA Taylor-6071896713510912-6508603015479296

## **Full Transcript**

Thank you for calling Benefits in a Card. This is Victoria. How can I help you? I had a missed call from this number at 12:33. Okay. Did they leave a voicemail for you? Uh, I don't think so. I, I didn't know if it was something important, so I was just kinda called back. Okay. Um, well, here at Benefits in a Card, we administer medical insurance for staffing agencies. Um, so if it's in regards to medical insurance, um, I can try pulling up your file and see what that call was about. It'll be okay. Okay. Do you need help with anything else? No, thank you. That'll be it. All righty. You have a wonderful day. You too. Thank you.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. This is Victoria. How can I help you?

Speaker speaker\_1: I had a missed call from this number at 12:33.

Speaker speaker 0: Okay. Did they leave a voicemail for you?

Speaker speaker\_1: Uh, I don't think so. I, I didn't know if it was something important, so I was just kinda called back.

Speaker speaker\_0: Okay. Um, well, here at Benefits in a Card, we administer medical insurance for staffing agencies. Um, so if it's in regards to medical insurance, um, I can try pulling up your file and see what that call was about.

Speaker speaker\_1: It'll be okay.

Speaker speaker\_0: Okay. Do you need help with anything else?

Speaker speaker\_1: No, thank you. That'll be it.

Speaker speaker\_0: All righty. You have a wonderful day.

Speaker speaker\_1: You too.

Speaker speaker\_0: Thank you.