

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi. Um, I was told by my employer to set up my 401through Fidelity. I already have a Fidel- a Fidelity account. This is not Fidelity. This is Benefits on a Card. What do you mean a Benefit in a card? That's the name of our company. We're your, we're benefits administrators for staffing agencies but we don't handle 401's. I am so tired of this. I'm getting ... So I don't call this number for Fidelity? No point doing so. This is not Fidelity. Okay. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi. Um, I was told by my employer to set up my 401through Fidelity. I already have a Fidel- a Fidelity account.

Speaker speaker_0: This is not Fidelity. This is Benefits on a Card.

Speaker speaker_1: What do you mean a Benefit in a card?

Speaker speaker_0: That's the name of our company. We're your, we're benefits administrators for staffing agencies but we don't handle 401's.

Speaker speaker_1: I am so tired of this. I'm getting ... So I don't call this number for Fidelity?

Speaker speaker_2: No point doing so.

Speaker speaker_0: This is not Fidelity.

Speaker speaker_1: Okay. Thank you.