

Transcript: VICTORIA

Taylor-6042680605491200-4848155979628544

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 600-0207. Hey, this message is for Joanne. This is Victoria with Benefits on a Card. We administer medical insurance for BGS, and I'm just making a call because we did receive a enrollment form that you signed and dated on the 25th of October. It looks like you selected to enroll into the virtual primary care for employee only, but you also selected to decline coverage, so we're unsure if you're wanting to enroll or not. If you are wanting to enroll, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang u-- Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 600-0207.

Speaker speaker_1: Hey, this message is for Joanne. This is Victoria with Benefits on a Card. We administer medical insurance for BGS, and I'm just making a call because we did receive a enrollment form that you signed and dated on the 25th of October. It looks like you selected to enroll into the virtual primary care for employee only, but you also selected to decline coverage, so we're unsure if you're wanting to enroll or not. If you are wanting to enroll, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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