

Transcript: VICTORIA

Taylor-6038845592223744-6402502989758464

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits for the Courage. This is Victoria. How can I help you? Hey, Victoria. I just got a email from, uh, from you guys out that way. Uh, I work over here in- or out here in Indiana. Um, the- just the benefits that I'm just, um... Can you guys, like, send anything email-wise, or... so I can take a look at those? You mean, like, a, um... like, for all the benefits being offered through them? Y- yeah. Okay. Yeah. I mean, I can email you the benefits guide. What would be a good email to send that to? Okay. It'd be my g- greg, G-R-E-G, stephens, S-T-E-P-H-E-N-S, and then 44 at Yahoo. Okay. Give me one second. Mm-hmm. Now, this is for the- Hm. ... going on full-time, correct? This isn't the, the... You guys... I mean, I know we're a staffing agency, but this isn't, like, the short-term benefits. This is full-time benefits, correct? This is as long as you're with the staffing agency. Right. Okay. Mm-hmm. Are you a new hire with them? Yes. I just started on the 16th. Okay. But I work for Partners Personnel. Like, I'm not a temporary. I'm an account executive. Oh, okay. Then the benefits might be different for you. I'm not sure. This... I'm just... We only do it for the, the temp employees. Okay. So that's the... That's what I wanted to make sure, 'cause I thought that was kinda odd. I'm like, they sent me a text. So, I'm thinking, "Let me call just to make sure." Yeah, 'cause I'm a full-time employee for Partners Personnel, not, not a temp through the staffing agency. Okay. Yeah. I would double-check with your employer, because I believe the benefits we offer is just for the temporary employees through Partners Personnel. I mean, I can still send you- Okay. ... the information if you'd like. Yeah. I mean, it wouldn't hurt. I mean, what... yeah, whatever. Yeah, that's fine. You know, I asked you to do it, so, you know? I guess. Uh, but yeah, I'll, I'll go ahead and ask my boss about the, about the, uh... see if he has any info as far as that goes 'Cause I thought that was kinda soon too. It was like 30 days. As... you know, most places, it's 60 or 90, or some... well, some, it's right away. Okay. Uh, did you need help with anything else? Nope. That's it. Alrighty. You have a wonderful day. Thank you, you as well. Thank you. Bye-bye. Yep. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits for the Courage. This is Victoria. How can I help you?

Speaker speaker_2: Hey, Victoria. I just got a email from, uh, from you guys out that way. Uh, I work over here in- or out here in Indiana. Um, the- just the benefits that I'm just, um... Can

you guys, like, send anything email-wise, or... so I can take a look at those?

Speaker speaker_1: You mean, like, a, um... like, for all the benefits being offered through them?

Speaker speaker_2: Y- yeah.

Speaker speaker_1: Okay. Yeah. I mean, I can email you the benefits guide. What would be a good email to send that to?

Speaker speaker_2: Okay. It'd be my g- greg, G-R-E-G, stephens, S-T-E-P-H-E-N-S, and then 44 at Yahoo.

Speaker speaker_1: Okay. Give me one second.

Speaker speaker_2: Mm-hmm. Now, this is for the-

Speaker speaker_1: Hm.

Speaker speaker_2: ... going on full-time, correct? This isn't the, the... You guys... I mean, I know we're a staffing agency, but this isn't, like, the short-term benefits. This is full-time benefits, correct?

Speaker speaker_1: This is as long as you're with the staffing agency.

Speaker speaker_2: Right. Okay.

Speaker speaker_1: Mm-hmm. Are you a new hire with them?

Speaker speaker_2: Yes. I just started on the 16th.

Speaker speaker_1: Okay.

Speaker speaker_2: But I work for Partners Personnel. Like, I'm not a temporary. I'm an account executive.

Speaker speaker_1: Oh, okay. Then the benefits might be different for you. I'm not sure. This... I'm just... We only do it for the, the temp employees.

Speaker speaker_2: Okay. So that's the... That's what I wanted to make sure, 'cause I thought that was kinda odd. I'm like, they sent me a text. So, I'm thinking, "Let me call just to make sure." Yeah, 'cause I'm a full-time employee for Partners Personnel, not, not a temp through the staffing agency.

Speaker speaker_1: Okay. Yeah. I would double-check with your employer, because I believe the benefits we offer is just for the temporary employees through Partners Personnel. I mean, I can still send you-

Speaker speaker_2: Okay.

Speaker speaker_1: ... the information if you'd like.

Speaker speaker_2: Yeah. I mean, it wouldn't hurt. I mean, what... yeah, whatever. Yeah, that's fine. You know, I asked you to do it, so, you know? I guess. Uh, but yeah, I'll, I'll go

ahead and ask my boss about the, about the, uh... see if he has any info as far as that goes 'Cause I thought that was kinda soon too. It was like 30 days. As... you know, most places, it's 60 or 90, or some... well, some, it's right away.

Speaker speaker_1: Okay. Uh, did you need help with anything else?

Speaker speaker_2: Nope. That's it.

Speaker speaker_1: Alrighty. You have a wonderful day.

Speaker speaker_2: Thank you, you as well.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Yep. Bye.