

Transcript: VICTORIA

Taylor-6032863177523200-6008753277943808

Full Transcript

... has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. Kelly is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Hey, this message is for Kelly. This is Victoria with Benefits on a Card. We administer medical insurance for BGSS, and we did receive a enrollment form that you signed and dated on the 26th of February. It looks like on this enrollment form you did select to enroll into the virtual primary care, but you also selected to decline coverage. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Our phone number is 800-497-4856, and we're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To le- to leave the number from which you are calling, press pound. Phone number 800-497-4856. If the number is correct, press one. To re-enter the number, press two. To send your message with normal delivery, press one. To send your message with urgent... Thank you. Your message has been sent.

Conversation Format

Speaker speaker_0: ... has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes. Kelly is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Hey, this message is for Kelly. This is Victoria with Benefits on a Card. We administer medical insurance for BGSS, and we did receive a enrollment form that you signed and dated on the 26th of February. It looks like on this enrollment form you did select to enroll into the virtual primary care, but you also selected to decline coverage. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Our phone number is 800-497-4856, and we're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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